

# MONEY TRANSFER DATA

REQUESTED DATA	RECORD RETENTION	SUBPOENA?	FEE?	HOW TO REQUEST
MONEY TRANSFER RECORDS THAT INCLUDES NAMES, DATES, TIMES, AND AGENT LOCATION INFORMATION (NO PERSONAL IDENTIFYING INFORMATION) SEARCHABLE BY: EIGHT (8) DIGIT REFERENCE # OR CONSUMER NAME (MAXIMUM OF 5 NAMES AND/OR REFERENCE NUMBERS)	7 YEARS	NO*	NO	E-MAIL: <a href="mailto:MGILEDIRECT@MONEYGRAM.COM">MGILEDIRECT@MONEYGRAM.COM</a> FAX: (866) 955-6406 <b>YOU MUST INCLUDE YOUR E-MAIL ADDRESS</b>
MONEY TRANSFER RECORDS THAT INCLUDES NAMES, DATES, TIMES, ALL CONSUMER PII, AND AGENT LOCATION INFORMATION SEARCHABLE BY: EIGHT (8) DIGIT REFERENCE #; CONSUMER NAME; PHONE #; ID #; SSN #; MGI REWARDS CARD #; CONSUMER ADDRESS AND/OR AGENT LOCATION		YES**	YES***	E-MAIL: <a href="mailto:SUBPOENA@MONEYGRAM.COM">SUBPOENA@MONEYGRAM.COM</a> FAX: (866) 955-6406 U.S. MAIL: 1550 UTICA AVE S MS: MIN:5508 MINNEAPOLIS, MN 55416 <b>YOU MUST INCLUDE YOUR E-MAIL ADDRESS</b>
RECORDS MONEYGRAM DOES <u>NOT</u> MAINTAIN FOR MONEY TRANSFERS				
REQUESTED DATA	POINT OF CONTACT			
SEND / RECEIPE FORMS	AGENT LOCATION			
COPIES OF RECEIPTS	AGENT LOCATION			
VIDEO / PHOTOGRAPHIC SURVEILLANCE	AGENT LOCATION			
METHOD OF PAYMENT	AGENT LOCATION			
*MONEYGRAM RESERVES THE RIGHT TO REQUIRE LEGAL PROCESS FOR ANY AND ALL REQUESTS **UNLESS A CONSUMER FRAUD REPORT HAS BEEN MADE TO MONEYGRAM				
***MONEYGRAM MAY ASSESS A REASONABLE HOURLY FEE FOR RESPONSE TO LEGAL PROCESS RECORD PRODUCTIONS				

**You must include an e-mail address on all service of process and IRS Title 31 requests as MoneyGram's policy is to only produce records via secured and encrypted e-mail.**

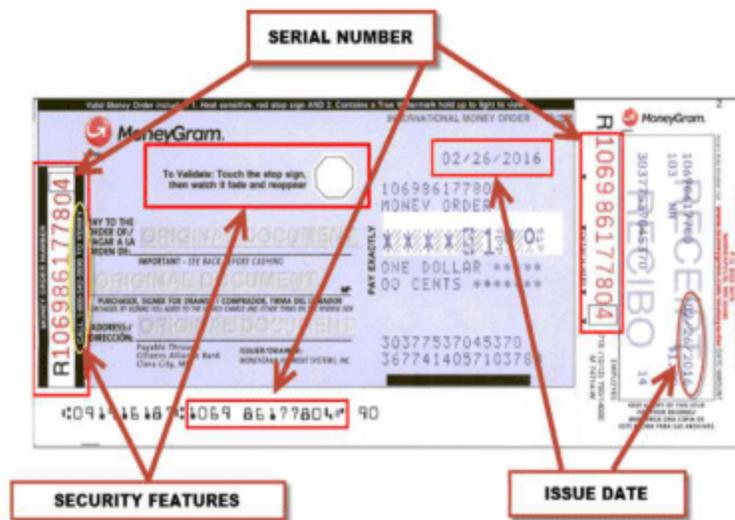
If MoneyGram was used to wire money as a result of a scam,  
Please report it at: <http://www.moneygrampreventfraud.com> or call MoneyGram at  
**1-800-MONEYGRAM (800) 666-3947**



<http://www.scamawareness.org/>

# MONEY ORDER DATA

REQUESTED DATA	RECORD RETENTION	SUBPOENA?	FEE?	HOW TO REQUEST
MONEY ORDER COPY; ISSUANCE LOCATION; AND/OR BANK OF FIRST DEPOSIT - LESS THAN 25 MONEY ORDERS	7 YEARS	NO*	NO	E-MAIL: <a href="mailto:MGILEDIRECT@MONEYGRAM.COM">MGILEDIRECT@MONEYGRAM.COM</a> FAX: (866) 955-6406 <b>YOU MUST INCLUDE YOUR E-MAIL ADDRESS</b>
MONEY ORDER COPY; ISSUANCE LOCATION; AND/OR BANK OF FIRST DEPOSIT - MORE THAN 25 MONEY ORDERS		YES	YES**	E-MAIL: <a href="mailto:SUBPOENA@MONEYGRAM.COM">SUBPOENA@MONEYGRAM.COM</a> FAX: (866) 955-6406 U.S. MAIL: 1550 UTICA AVE S MS: MIN:5508 MINNEAPOLIS, MN 55416 <b>YOU MUST INCLUDE YOUR E-MAIL ADDRESS</b>
RECORDS MONEYGRAM DOES NOT MAINTAIN FOR MONEY ORDERS				
REQUESTED DATA	POINT OF CONTACT			
PURCHASER / PAYEE INFORMATION	AGENT LOCATION			
CONSUMER NAME SEARCHES	AGENT LOCATION			
LOCATION, DATE, OR TIME OF WHEN A MO IS CASHED	BANK OF FIRST DEPOSIT			
METHOD OF PAYMENT	AGENT LOCATION			
VIDEO / PHOTOGRAPHIC SURVEILLANCE	AGENT LOCATION AND/OR BANK OF FIRST DEPOSIT			
MONEYGRAM RESERVES THE RIGHT TO REQUIRE LEGAL PROCESS FOR ANY AND ALL REQUESTS				
**MONEYGRAM MAY ASSESS A REASONABLE HOURLY FEE FOR RESPONSE TO LEGAL PROCESS RECORD PRODUCTIONS				



# GLOBAL SECURITY & INVESTIGATIONS CONTACT INFORMATION

DEPARTMENT	E-MAIL	PHONE	MAILING ADDRESS
GLOBAL SECURITY & INVESTIGATIONS	<a href="mailto:MGILEDIRECT@MONEYGRAM.COM">MGILEDIRECT@MONEYGRAM.COM</a>	(952) 541-4070	1550 UTICA AVENUE SOUTH MS: MIN-5508 MINNEAPOLIS, MN 55416
	<a href="mailto:SUBPOENA@MONEYGRAM.COM">SUBPOENA@MONEYGRAM.COM</a>		

## YOU MUST INCLUDE YOUR E-MAIL ADDRESS

Please note Civil Subpoenas or Subpoenas not issued by Law Enforcement must be served on MoneyGram Payment Systems Inc. via our registered agent in your state, CT Corp:

<https://ct.wolterskluwer.com/why-ct/office-locations>

**MONEYGRAM WILL ASSESS A REASONABLE HOURLY FEE FOR RESPONSE TO 3RD PARTY CIVIL SUBPOENA RECORD PRODUCTIONS**

## SAR SUPPORTING DOCUMENTATION

RECORD RETENTION = 5 YEARS	<p><b>CONTACT: <a href="mailto:SARSUPPORT@MONEYGRAM.COM">SARSUPPORT@MONEYGRAM.COM</a></b></p> <p>Please include the SAR's Internal Control Number (ICN), Document Control Number (DCN), date filed, and total dollar amount. If you have questions, please call (214) 494-5820</p>
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