

Subject: RE: DB cash [I]
From: Daphne Cales <[REDACTED]>
Date: Tue, 09 Jan 2018 10:03:33 -0500
To: Cynthia Rodriguez <[REDACTED]>

Classification: For internal use only

I forwarded to Rob. Let's see what he comes back with.

Kind regards,
Daphne Cales

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Daphne Cales
Director | Banking Services & Branch Manager

Deutsche Bank Trust Company Americas

WM Americas
345 Park Avenue, 10154-0004 New York, NY, USA

{<https://brandportal.intranet.db.com/img/modules/claim.gif>}

From: Cynthia Rodriguez
Sent: Tuesday, January 09, 2018 9:16 AM
To: Daphne Cales <[REDACTED]>
Subject: FW: DB cash [I]

Classification: For internal use only

See below question. Is there an ATM we can recommend?

Kind regards,

Cynthia Rodriguez

{cid:image001.png@01D0778D.2D49CDD0}

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA

From: Bella Klein [mailto:]
Sent: Monday, January 08, 2018 7:54 PM
To: Cynthia Rodriguez < >
Subject: Re: DB cash

Can you recommend an ATM location that will honor DB bank, if not why do we need 12 k limit

Thank you,

Bella

On Jan 8, 2018, at 5:18 PM, Cynthia Rodriguez <[REDACTED]> wrote:

DB is foreign bank.

Kind regards,

Cynthia Rodriguez

<image001.png>

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA

From: Bella Klein [mailto:[REDACTED]]
Sent: Monday, January 08, 2018 5:15 PM
To: Cynthia Rodriguez <[REDACTED]>
Subject: Re: DB cash

Or DB is a foreign bank..

Thank you,

Bella

On Jan 8, 2018, at 5:12 PM, Bella Klein <[REDACTED]> wrote:

Hi Cynthia,

Is it possible that USVI debit card considers as foreign account

Thank you,

Bella

On Jan 8, 2018, at 4:45 PM, Cynthia Rodriguez <[REDACTED]> wrote:

Hi Bella,

Hope all is well. Our management team has confirmed that Mr. Epstein's debit card is fully active and has a debit limit of \$12k. The only other issue they foresee happening is that the ATM machine itself has a foreign debit card limit of \$1,000. Everything else on the account and on the debit card itself is active and ready for use. Please let me know if you need anything else. Thank you,

Kind regards,

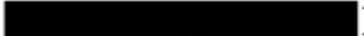
Cynthia Rodriguez

<image001.png>

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA



From: Bella Klein [mailto:
Sent: Friday, January 05, 2018 12:21 PM
To: Cynthia Rodriguez < >
Subject: Fwd: DB cash

Cynthia,

We made multiple attempts to withdraw any amount in the range of \$1001 and \$2997. Did not work. Please advise.

Thank you,
Bella


Tel: 

Begin forwarded message:

From: Bella Klein <[REDACTED]>

Subject: DB cash

Date: January 5, 2018 at 12:14:50 PM EST

To: Richard Kahn <[REDACTED]>

Cynthia confirmed that we can withdraw 3k cash, the problem might be that the ATM machine automatically is charging \$3 transaction fee, that DB void when posted to the account, but total for withdrawal becomes \$3003 and transaction is declined. Next time please try to withdraw cash under \$2997, it should work.

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

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