

Subject: RE: DB cash
From: Cynthia Rodriguez <[REDACTED]>
Date: Tue, 06 Feb 2018 12:17:11 -0500
To: Bella Klein <[REDACTED]>
Cc: Richard Kahn <[REDACTED]>

Hi Bella,

Unfortunately, I do not. As soon as I hear anything, I will absolutely let you know. The bank is working hard to ensure that our clients receive the best service possible.

Kind regards,

Cynthia Rodriguez

{cid:image001.png@01D0778D.2D49CDD0}

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA

[REDACTED]

From: Bella Klein [mailto:[REDACTED]]
Sent: Tuesday, February 06, 2018 12:15 PM
To: Cynthia Rodriguez <[REDACTED]>
Cc: Richard Kahn <[REDACTED]>
Subject: Re: DB cash

Do you have an estimate date for negotiations results.

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Feb 6, 2018, at 12:06 PM, Cynthia Rodriguez <[REDACTED]>
wrote:

Hi Bella,

Deutsche Bank is currently in negotiations with U.S. retail banks within the vicinity in attempts to provide our clients with their personal maximum ATM withdrawal amounts. A notification will go out once this negotiation is in place. Feel free to reach out if you need anything else. Thank you.

Kind regards,

Cynthia Rodriguez

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA

[REDACTED]

From: Bella Klein [mailto:[REDACTED]]
Sent: Tuesday, February 06, 2018 11:56 AM
To: Cynthia Rodriguez <[REDACTED]>
Subject: Re: DB cash

Cynthia,

please update on ATM cash withdrawal status

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Jan 8, 2018, at 4:45 PM, Cynthia Rodriguez <[REDACTED]>
wrote:

Hi Bella,

Hope all is well. Our management team has confirmed that Mr. Epstein's debit card is fully active and has a debit limit of \$12k. The only other issue they foresee happening is that the ATM machine itself has a foreign debit card limit of \$1,000. Everything else on the account and on the debit card itself is active and ready for use. Please let me know if you need anything else. Thank you,

Kind regards,

Cynthia Rodriguez

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA

From: Bella Klein [mailto: [REDACTED]]
Sent: Friday, January 05, 2018 12:21 PM
To: Cynthia Rodriguez < [REDACTED] >
Subject: Fwd: DB cash

Cynthia,

We made multiple attempts to withdraw any amount in the range of \$1001 and \$2997. Did not work. Please advise.

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

Begin forwarded message:

EFTA01352939

From: Bella Klein <[REDACTED]>

Subject: DB cash

Date: January 5, 2018 at 12:14:50 PM EST

To: Richard Kahn <[REDACTED]>

Cynthia confirmed that we can withdraw 3k cash, the problem might be that the ATM machine automatically is charging \$3 transaction fee, that DB void when posted to the account, but total for withdrawal becomes \$3003 and transaction is declined. Next time please try to withdraw cash under \$2997, it should work.

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

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