

Melisa Venegas

Deutsche Bank Wealth Management

Deutsche Bank Trust Company Americas

345 Park Avenue, 29<sup>th</sup> floor, New York, NY 10154

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**From:** Jonathan Groom

**Sent:** Tuesday, October 16, 2018 9:53 AM

**To:** Oliver Esslinger [REDACTED]; zia Memon [REDACTED]; Kimberly Hart [REDACTED]

**Cc:** Emily Craig [REDACTED]; Melisa Venegas [REDACTED]

**Subject:** RE: FIM Relationships and FIMs - KYC Tracker [1]

Classification: For internal use only

Good Morning Oliver,

Outreach to bankers is happening today. It's a top priority. I will quickly get you or Zia involved if I receive any push back from Bankers.

Melisa, my apologies, but I am not familiar with how KYCs are commenced. Is there a form that is sent to the Banker teams to initiate, or is it simply informing them that a KYC is due for completion?

Thanks,

Kind regards,  
Jonathan Groom