

- For charging overdraft fee on banking account, TAG will not require BLM approval and for fee waiver, TAG will require approval from BLM to be attached to the case.

Business Internet Banking:

Overview - Business Internet Banking Cases which were rejected for insufficient balances, will route to TAG for approval. TAG will ensure proper overdraft approval has been obtained and will approve/reject. It has option of Confirm and Do Not confirm.

Banking Online account set up:

LOA is NOT Required for the following:
Removal of ANY Service
Addition or change of security features (i.e. Wire Code, OOBA at sign in, approval), change of approval settings
Addition of reporting features, Incoming wire report, quicken, Microsoft money, quick books etc.
Lowering of transaction limits for ACH, wire and Bill Pay
Adding Wire File import if other wires services are enabled
Adding ACH file upload if other ACH services are enabled
Updating token data
Removing a closed account from profile
Adding Mobile Banking or Mobile RDC Services
Removing a block from a bill Pay profile
LOA or Change form is required for the following:
Increasing Limits for Bill Pay, ACH or Wire Transfers
Adding Wire, ACH, Bill pay or Internal Transfer, positive Pay/Account Recon Services
Adding an additional phone # or e-mail to a user ID
Changing primary contact or primary contact information(E-mail, phone#, etc.)

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