

<u>INSTRUCTION</u>	<u>ORIGINAL</u>	<u>E-mail with callback</u>	<u>Phone Call</u>	<u>Fax</u>
<u>Beneficiary Bank is requesting B/O party information(Remitters name, account # and address</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>
<u>Beneficiary Bank is requesting Cedula #(International Gov ID)</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>
<u>Beneficiary Bank is requesting Beneficiary date of Birth</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>
<u>Beneficiary Bank is requesting reason for payment/additional Information</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>
<u>Beneficiary Bank is requesting full IBAN #</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>
<u>Request to recall incoming wire(need debit authority)</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>
<u>Beneficiary claims non-receipt- tracer on wire</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>

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