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From: Emily Craig
Sent: Monday, July 15, 2019 9:51 AM
To: Kimberly Hart <[REDACTED]>
Subject: RE: Cases with negative media risk [C]

Classification: **Confidential**

Kim,
Where is this rep risk chart used? I am not familiar with it?

Kind Regards,
Emily

<< OLE Object: Picture (Device Independent Bitmap) >>

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From: Kimberly Hart
Sent: Monday, July 15, 2019 9:47 AM
To: Emily Craig <[REDACTED]>; Thomas Klemm <[REDACTED]>
Subject: RE: Cases with negative media risk [C]

Classification: Confidential

I had a chance to brainstorm with Wolfram and Michael Off this morning – and their suggestions were very similar to those offered by Emily.

1. Review CAF and Rep Risk decisions for WM Americas client onboardings
2. Review HR clients where “Negative Media” contributed to the high risk rating. How do we review the risk calculations to determine which customers have a risk rating greater than “1” in any of the below Client Reputational Risk categories?

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