

Classification: **For internal use only**

I am trying to contact the client to see how they would like to cover the overdraft. I will get back to you as soon as possible.

Thanks,
Melinda

From: Hemant-Kumar Rathore
Sent: Wednesday, February 24, 2016 1:44 PM
To: Melinda Roy
Cc: [REDACTED]
Subject: FW: OD REFERRALS (02-23-2016) A/c [REDACTED] [I]

Classification: **For internal use only**

Hi Melinda,

Can you please provide me update on below.

Please provide the below information on the form –

- Ok to pay / Not Ok to pay,
- Charge / Waive OD fee decision, and
- Reason on how and when the OD will be covered.

From: Komal Shahani
Sent: Wednesday, February 24, 2016 12:43 PM
To: Stewart Oldfield; Paul Morris
Cc: Jj Litchford; [REDACTED]; Debra Jasper; Oversight Control
Subject: FW: OD REFERRALS (02-23-2016) A/c [REDACTED] [I]

Classification: **For internal use only**

Hi Team,

Please find the attached OD Referral for today and approve these with your decision hand-written on the OD referral form with two signatures (**mandatory**).

Please provide the below information on the form –

- Ok to pay / Not Ok to pay,
- Charge / Waive OD fee decision, and
- Reason on how and when the OD will be covered.

Kind regards,
Komal Shahani