

**Cc:** [REDACTED]; Kathryn J Stanfield; Stewart Oldfield  
**Subject:** RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Is there a way to prevent any activity in the account until the preauthorized debit has been reversed so that the account can be closed?

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**From:** Komal Shahani  
**Sent:** Monday, March 21, 2016 10:35 AM  
**To:** Melinda Roy; Jj Litchford  
**Cc:** [REDACTED]; Kathryn J Stanfield; Stewart Oldfield  
**Subject:** RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Hi,

Since, the account has overdrawn and it's in OD for 8 days, so we would require a financial teas either to wave or to charge fees with approval of business line manager.

Kind regards,  
Komal Shahani



Komal Shahani  
Process Supervisor

DBOI Global Services Private Limited  
COO Wealth Management Operations

[REDACTED]

Email [REDACTED]

**Please send all the Banking related Queires to our new Group E-mail ID**

[REDACTED]

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**From:** Melinda Roy  
**Sent:** Monday, March 21, 2016 10:31 AM  
**To:** Komal Shahani; Jj Litchford  
**Cc:** [REDACTED]; Kathryn J Stanfield; Stewart Oldfield  
**Subject:** RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Komal,

This account has fraudulent transactions and was supposed to be closed last week. I am looking into why it was not closed.

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**From:** Komal Shahani  
**Sent:** Monday, March 21, 2016 10:29 AM