

- Ok to pay / Not Ok to pay,
- Charge / Waive OD fee decision, and
- Reason on how and when the OD will be covered.

Kind regards,  
Komal Shahani

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Komal Shahani  
Process Supervisor

DBOI Global Services Private Limited  
COO Wealth Management Operations

[REDACTED]

Email [REDACTED]

**Please send all the Banking related Queires to our new Group E-mail ID**

[REDACTED]

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**From:** Komal Shahani  
**Sent:** Wednesday, February 24, 2016 12:40 PM  
**To:** Jj Litchford  
**Cc:** [REDACTED]; Oversight Control; Debra Jasper; Hemant-Kumar Rathore  
**Subject:** FW: OD REFERRALS ( 02-23-2016 ) A/c [REDACTED] [I]

Classification: **For internal use only**

Hi,

Please provide an update on below.

Kind regards,  
Komal Shahani

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Komal Shahani  
Process Supervisor

DBOI Global Services Private Limited  
COO Wealth Management Operations

[REDACTED]

Email [REDACTED]

**Please send all the Banking related Queires to our new Group E-mail ID**

[REDACTED]

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**From:** Annanya Pareek  
**Sent:** Wednesday, February 24, 2016 8:13 PM  
**To:** Jj Litchford