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**From:** Komal Shahani [REDACTED]  
**Sent:** 3/21/2016 10:35:15 AM  
**To:** Melinda Roy [REDACTED]; Jj Litchford [REDACTED]  
**CC:** [REDACTED]; Kathryn J Stanfield [REDACTED]; Stewart Oldfield [REDACTED]  
**Subject:** RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Hi,

Since, the account has overdrawn and it's in OD for 8 days, so we would require a financial teas either to wave or to charge fees with approval of business line manager.

Kind regards,  
Komal Shahani



Komal Shahani  
Process Supervisor

[REDACTED]

Please send all the Banking related Queires to our new Group E-mail ID

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**From:** Melinda Roy  
**Sent:** Monday, March 21, 2016 10:31 AM  
**To:** Komal Shahani; Jj Litchford  
**Cc:** [REDACTED]; Kathryn J Stanfield; Stewart Oldfield  
**Subject:** RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Komal,

This account has fraudulent transactions and was supposed to be closed last week. I am looking into why it was not closed.

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**From:** Komal Shahani  
**Sent:** Monday, March 21, 2016 10:29 AM  
**To:** Jj Litchford; Melinda Roy  
**Cc:** [REDACTED]; Kathryn J Stanfield  
**Subject:** Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Hi,