

*Passion to Perform*

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**From:** Armen Brash  
**Sent:** Thursday, October 01, 2015 5:39 PM  
**To:** Jj Litchford; Vaishali-P Mehta  
**Cc:** PWMUS AMLKYC  
**Subject:** RE: Account Re-opening [I]

Classification: **For internal use only**

JJ

You'll need to order updated research and complete a KYC update. Essentially, you have to treat it the way you'd treat a brand new client.

Why did the account close? Was it ever funded? Was it closed due to zero balance?

Please note that this is a high risk client and the KYC will need to be reviewed by AML Compliance; I've cc'd them so they are aware of the rush.

Best,  
Armen



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**From:** Jj Litchford  
**Sent:** Thursday, October 01, 2015 5:30 PM  
**To:** Vaishali-P Mehta; Armen Brash  
**Subject:** FW: Account Re-opening [I]

Classification: **For internal use only**

Hello my favorites--

Can you let me know what I need to do to re KYC this entity for which an account was auto-closed (information below)? This is going to be a high rush situation, the client is absolutely furious.

Thanks,  
JJ