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**From:** Stewart Oldfield [REDACTED]  
**Sent:** 5/16/2016 12:56:50 PM  
**To:** Paul Morris [REDACTED]  
**Subject:** FW: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]  
**Attachments:** RE\_TEAS Case [REDACTED] has been Rejected [I].pdf  
**Importance:** High

Classification: **For internal use only**

I never saw this, and it's not in the shared folder

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**From:** Armen Brash  
**Sent:** Monday, May 16, 2016 12:52 PM  
**To:** Stewart Oldfield; Paul Morris  
**Subject:** FW: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]  
**Importance:** High

Classification: **For internal use only**

Gentlemen,

Can you please prepare and send a letter notifying Mr. Epstein that the provisional credit has been made final. Letter Template: [http://americas.awm.intranet.db.com/en/files/13-AWM-0392\\_resol\\_on\\_claim\\_client\\_reimbursement\\_052413.pdf](http://americas.awm.intranet.db.com/en/files/13-AWM-0392_resol_on_claim_client_reimbursement_052413.pdf)

Also, can you please see if you can find the Provisional Credit letter that we would've sent to Mr. Epstein on or around 3/8;

TEAS CASE [REDACTED] plus my attached correspondence with JJ indicates that it was sent around then.

Best,  
Armen



Armen Brash  
Director

Deutsche Bank Wealth Management  
[REDACTED]

*Passion to Perform*

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**From:** Derek Johnson  
**Sent:** Monday, May 16, 2016 12:34 PM  
**To:** Armen Brash; Paul Morris; Stewart Oldfield  
**Cc:** Margie Edwards; Michelle Yoo; Judy Ekwughalu