



Armen Brash
Director

Deutsche Bank Wealth Management
[REDACTED]

Passion to Perform

From: Derek Johnson
Sent: Monday, May 16, 2016 11:43 AM
To: Jj Litchford
Cc: Margie Edwards; Michelle Yoo; Judy Ekwughalu; Armen Brash
Subject: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]

Classification: **For internal use only**

This is a follow-up to an email dated May 11, 2016.

Hello JJ,

An EFT error was processed for the following account:
Jeffrey Epstein [REDACTED] provisional credit in the amount of \$334.33 on 3/8/2016.

Can you please provide a copy of the cardholders signed statement of disputed items, provisional credit letter and final notification letter that was sent to the client. I did look on dbForce and was unable to locate. I have attached a copy of the email showing approval of provisional credit dated 3/8/2016. If you have any questions concerning my request, please let me know.



Derek Johnson
Compliance Officer | Compliance Testing

Deutsche Bank Securities Inc.
[REDACTED]

This communication may contain confidential and/or privileged information. If you are not the intended recipient (or have received this communication in error) please notify the sender immediately and destroy this communication. Any unauthorized copying, disclosure or distribution of the material in this communication is strictly forbidden.

Deutsche Bank does not render legal or tax advice, and the information contained in this communication should not be regarded as such.