

From: PWMITUS ProductionSupport [redacted]
Sent: Friday, April 26, 2019 12:38 PM
To: Rishabh Sharma <[redacted]>
Cc: Abhishek-HCL Chawla <[redacted]>; Senthilkumar Myilsamy <[redacted]>;
[redacted] <[redacted]>;
Robert Dicerbo <[redacted]>; Vinod Kv <[redacted]>; PWMITUS ProductionSupport
<[redacted]>; Saurabh-C Gupta <[redacted]>
Subject: RE: ****URGENT**** BIB Wires Did Not Flow in DB-Force [I] [redacted]

Hi Rishabh,

The below mentioned case cannot be processed by system as it is stuck during the outage when DBForce was down.

Please manually process these cases.

Regards,
PWMITUS Production Support
Email : [redacted]
Hotline: [redacted]

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DB ServiceNow URL : <https://dbunity.gto.global.intranet.db.com/navpage.do>  
Assignment Group: PWM IT US L2

~~~~~  
Escalation Contacts:

~~~~~  
First Level :  
[redacted] (Onsite) - Contact : [redacted]  
[redacted] (Offshore) - Contact : + [redacted]

Second Level :  
[redacted]

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This email is sent to you by HCL on behalf of Deutsche Bank.
Diese email wurde Ihnen von HCL im Auftrag der Deutschen Bank gesendet

From: Rishabh Sharma
Sent: Friday, April 26, 2019 12:20 PM
To: PWMITUS ProductionSupport <[redacted]>
Cc: Robert Dicerbo <[redacted]>;
[redacted] <[redacted]>; Vinod Kv <[redacted]>; Abhishek-HCL Chawla
[redacted]
Subject: RE: ****URGENT**** BIB Wires Did Not Flow in DB-Force [I]
Importance: High

Classification: **For internal use only**

Hi Team,

Please provide update on below.

Regards,
Rishabh Sharma