

From: Amanda Kirby/db/[REDACTED]  
To: Raunak Tanwar/db/[REDACTED],  
Cc: Aracely Sanchez/db/[REDACTED], GTO-PWM-Banking Exception-Check-Processing/db/[REDACTED]  
Date: 01/08/2014 02:23 PM  
Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801 [I]

Classification: For internal use only

Thanks, Raunak.

How do we go about crediting them \$20USD? More than happy to remedy this but I don't know how

Best,  
Amanda Kirby

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Amanda Kirby  
Associate

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From: Raunak Tanwar/db/[REDACTED]  
To: Amanda Kirby/db/[REDACTED],  
Cc: Aracely Sanchez/db/[REDACTED], GTO-PWM-Banking Exception-Check-Processing/db/[REDACTED]  
Date: 01/08/2014 01:12 PM  
Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801 [I]

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Hi Amanda,

The funds have been applied, however IRVTUS3NXXX asking to credit them USD 20.00 as there investigation charges.