

Dear ABR Team,

Appreciate if you can advise on the below issue.

Thanks,  
Prashant Mahendru

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PWM AOG  
DBOI Global Services Private Limited  
Email [REDACTED]

Am Amanda Kirby---02/03/2015 13:35:41---Classification: For internal use only I apologize for the confusion with the docs and the KYC. I submitted the KYC with the in

From: [REDACTED]  
To: [REDACTED]  
Cc: Navin-Kumar Pankaj/db/dbcom, Yoonsun Chung/db/dbcom, "G. Hill o" [REDACTED]  
Date: 02/03/2015 13:35  
Subject: RE: Case #01353080 :Gratitude America [I]

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Classification: **For internal use only**

I apologize for the confusion with the docs and the KYC. I submitted the KYC with the information they had sent me via email. I was only made aware of the official name "Gratitude America, Ltd." and that the legal and mailing address were not the same when they sent me the filled and signed account opening docs. Please let me know how I can go about updating the KYC.

Thank you,  
Amanda

**From:** Navin-Kumar Pankaj **On Behalf Of** PWM AOG  
**Sent:** Monday, March 02, 2015 1:13 PM  
**To:** Amanda Kirby  
**Cc:** Navin-Kumar Pankaj; Yoonsun Chung; G. Hill o; PWM AOG; Pema Sherpa  
**Subject:** Case #01353080 :Gratitude America [I]

Classification: For internal use only

Hi Amanda,

While reviewing the docs we have below issues.

1.As per account opening docs,Tax form and online form legal address is give as **9100 Port of sale Mall, Ste 15, St Thomas,USVI 00802** however in KYC# it is given as

**6100 Red Hook Quarter, B3 St. Thomas 00802 USVI.** Please confirm us correct legal address and Provide us updated doc(Account opening form,tax form,Online form)/KYC# accordingly.

2.As per docs(signature card,account opening form,tax form,online form,non-Profit organisation resolution) Account Title is given as **Gratitude America Ltd.**

however in KYC# entity name and Account holder is givan as **Gratitude America**