

hcl.chawla@db.com>

Subject: RE: \*\*URGENT\*\* BIB Wires Did Not Flow in DB-Force [I]

Classification: **For internal use only**

Hi Rishabh,

Yes. There is an ongoing issue with DBForce PWM where users are not able to login. Currently salesforce is actively working on to fix this. We will have a look into below cases once DBForce PWM is up and working fine.

Regards,  
PWMITUS Production Support  
Email : [PWMITUS.ProductionSupport@db.com](mailto:PWMITUS.ProductionSupport@db.com)  
Hotline: +1-201-593-1100 x Option 2

DB ServiceNow URL : <https://dbunity.gto.global.intranet.db.com/navpage.do>  
Assignment Group: PWM IT US L2

Escalation Contacts:

First Level :

[Redacted] (Onsite) - Contact : + [Redacted]  
[Redacted] (Offshore) - Contact : [Redacted]

Second Level :

[Redacted]

\*\*\*\*\*  
This email is sent to you by HCL on behalf of Deutsche Bank.  
Diese email wurde Ihnen von HCL im Auftrag der Deutschen Bank gesendet  
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From: Rishabh Sharma  
Sent: Friday, April 26, 2019 11:06 AM  
To: PWMITUS ProductionSupport <[Redacted]>; Vinod Kv <[Redacted]>; Abhishek-HCL Chawla <[Redacted]>  
Cc: Robert Dicerbo <[Redacted]>; [Redacted]  
<[Redacted]>  
Subject: \*\*URGENT\*\* BIB Wires Did Not Flow in DB-Force [I]

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Hi Team,

Could you urgently take a look at below screenshot for BIB USD payments. It looks BIB has not flow in DB force.

| Company ID | Company Name            | Wire Type     | From Account | Effective Date | Amount     | USD Equivalent | Status    | Reject Reason | Bank Reference | Sequence Number  |
|------------|-------------------------|---------------|--------------|----------------|------------|----------------|-----------|---------------|----------------|------------------|
| BRIDGETON1 | Bridgeton Holdings, LLC | Domestic Wire | [Redacted]   | 04/26/2019     | 47,500.00  |                | Processed |               |                | 19116:0060700018 |
| [Redacted] | T.CO METALS LLC         | Domestic Wire | [Redacted]   | 04/26/2019     | 150,000.00 |                | Processed |               |                | 19116:0060700017 |
| [Redacted] | The Haze Trust          | Domestic Wire | [Redacted]   | 04/26/2019     | 13,500.00  |                | Processed |               |                | 19116:0060700009 |
| [Redacted] | The Haze Trust          | Domestic Wire | [Redacted]   | 04/26/2019     | 300,000.00 |                | Processed |               |                | 19116:0060700014 |
| [Redacted] | The Haze Trust          | Domestic Wire | [Redacted]   | 04/26/2019     | 500,000.00 |                | Processed |               |                | 19116:0060700016 |
| [Redacted] | The Haze Trust          | Domestic Wire | [Redacted]   | 04/26/2019     | 800,000.00 |                | Processed |               |                | 19116:0060700011 |
| [Redacted] | The Haze Trust          | Domestic Wire | [Redacted]   | 04/26/2019     | 100,000.00 |                | Processed |               |                | 19116:0060700010 |
| [Redacted] | The Haze Trust          | Domestic Wire | [Redacted]   | 04/26/2019     | 200,000.00 |                | Processed |               |                | 19116:0060700012 |
| [Redacted] | The Haze Trust          | Domestic Wire | [Redacted]   | 04/26/2019     | 300,000.00 |                | Processed |               |                | 19116:0060700015 |
| [Redacted] | The Haze Trust          | Domestic Wire | [Redacted]   | 04/26/2019     | 500,000.00 |                | Processed |               |                | 19116:0060700013 |

Please advise.