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*Passion to Perform*

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**From:** Navin-Kumar Pankaj  
**Sent:** Thursday, October 01, 2015 5:22 PM  
**To:** Jj Litchford  
**Cc:** Gwen Hill; [REDACTED]; Prashant Mahendru  
**Subject:** RE: Account Re-opening [I]

Hi Jj,

Since customer "Mort, Inc." is a prospect hence, we require KYC# within one year to approve this re-open request.

KYC [REDACTED] more than one year old.

Kind regards,  
Navin Kumar Pankaj

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Please send all the PWM AOG- COB mail related Queires to our new Group E-mail ID

[REDACTED]



Navin Kumar Pankaj  
Analyst PWM US Operations

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**From:** Jj Litchford  
**Sent:** Friday, October 02, 2015 2:18 AM  
**To:** [REDACTED]  
**Subject:** Account Re-opening [I]

Classification: **For internal use only**