

Tel
Fax
Em

From: Annanya Pareek
Sent: Wednesday, November 16, 2016 3:15 PM
To: Stewart Oldfield; Bradley Gillin; Cynthia Rodriguez
Cc: [REDACTED]
Subject: Cinq Case 161109 601042 / 161108 603545 ; DbForce teas case # 01668504 [I]

Classification: **For internal use only**

Hi Team,

Please find an investigation we received on wire teas case # 01668504. Beneficiary bank is not able to apply the payment, hence they need the below information to amend the payment and apply it to beneficiary's account.

WE REFER TO YOUR MT103 DATED 11/08/2016 FOR USD 1,337.00 UNDER REFERENCE 35269691 AND FURTHER TO AMENDING DETAILS RECEIVED ON 11/10/2016 . WE HAVE BEEN ADVISED BY DEUTGB2LF4C DEUTSCHE BANK FX4CASH, AS FOLLOWS: QUOTE PLEASE BE INFORMED THAT THEAMENDING INSTRUCTION WE RECEIVED FROM YOUR BANK DATED 11/14/2016 STILL F70:THE VO CODE IS MISSING . PLEASE PROVIDE THE REQUESTED DETAILS TO ACT UPON YOUR AMENDING INSTRUCTION . PLEASE ADVISE AMENDING DETAILS ON BEFORE 11/17/2016ELSE FUNDS WILLAUTOMATICALLY BE RECONVERTED AND RETURNED TO YOUR GOOD BANK, BUT PLEASE BE AWARE THAT THIS COULD RESULT IN AN FX LOSS UNQUOTE. . THEREFORE, PLEASE PROVIDE THE REQUESTED INFORMATION VIA AUTHENTICATED MESSAGE. . PLEASE QUOTE OUR REFERENCE NUMBER, 161109 601042

Please put a Customer Research teas ticket with the required information for us to forward the amending details.

Regards,
Annanya Pareek



Banking Transactions
DBOI Global Services Private Limited
COO Wealth Management Operations
A-1 & A-2, Evolve - Mahindra Technology
Park, Inside Mahindra World City - SEZ, 302029 Jaipur, India
Fax + [REDACTED]
Voip No [REDACTED]
Email [REDACTED]

Please send all the Banking related Queires to our new Group E-mail ID
gtopwmbankingexceptioncheckprocessing@list.db.com
