

To: Rishabh Sharma <[REDACTED]>
Cc: Abhishek-HCL Chawla <[REDACTED]>; Senthilkumar Myilsamy <[REDACTED]>; Robert Dicerbo <[REDACTED]>
Vinod Kv <[REDACTED]>; PWMITUS ProductionSupport <[REDACTED]>
Saurabh-C Gupta <[REDACTED]>
Subject: RE: **URGENT** BIB Wires Did Not Flow in DB-Force [I] INC0012352428

Hi Rishabh,

The below mentioned case cannot be processed by system as it is stuck during the outage when DBForce was down.

Please manually process these cases.

Regards,
PWMITUS Production Support

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DB ServiceNow URL : [REDACTED]  
Assignment Group: PWMITUS L2

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Escalation Contacts:

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First Level :

\*\*\*\*\*  
This email is sent to you by HCL on behalf of Deutsche Bank.  
Diese email wurde Ihnen von HCL im Auftrag der Deutschen Bank gesendet  
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From: Rishabh Sharma  
Sent: Friday, April 26, 2019 12:20 PM  
To: PWMITUS ProductionSupport <[REDACTED]>  
Cc: Robert Dicerbo <[REDACTED]>; Senthilkumar Myilsamy <[REDACTED]>; Vinod Kv <[REDACTED]>; Abhishek-HCL Chawla <[REDACTED]>  
Subject: RE: \*\*URGENT\*\* BIB Wires Did Not Flow in DB-Force [I]  
Importance: High

Classification: **For internal use only**

Hi Team,

Please provide update on below.

Regards,  
Rishabh Sharma