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**From:** [REDACTED]  
**Sent:** 2/2/2018 1:28:47 PM  
**To:** [REDACTED]; [REDACTED]  
**Subject:** Feb 2, 2018 1:28:47 PM Conversation #35776860

# Interaction information

interID: 35776860  
startTime: 2018-02-02T13:28:47-0500  
endTime: 2018-02-02T13:35:24-0500  
employeeID: [REDACTED]  
buddyName: [REDACTED]  
networkID: MicrosoftUC  
employeeIPAddr: 10.98.19.16  
serverName: Zantaz  
dbID: VantageUSP02.us.db.com:1433?database=VantageUSP02  
deploymentID: 0  
outgoingFlag: false  
supervisedFlag: true  
internalFlag: true  
roomName:

# Start of interaction

# Participant MicrosoftUC: [REDACTED] entered on 2018-02-02T13:28:47-0500

# Participant information

buddyName: [REDACTED]  
networkID: MicrosoftUC  
employeeID: [REDACTED]  
# End of participant information

MicrosoftUC: [REDACTED] (2018-02-02T13:28:47-0500): hey there

MicrosoftUC: [REDACTED] (2018-02-02T13:28:58-0500): can you please add me to the customer team for stew's new lead 2013 Caterpillar Trust?

MicrosoftUC: [REDACTED] (2018-02-02T13:32:09-0500): shouldn't you already have access?

MicrosoftUC: [REDACTED] (2018-02-02T13:32:15-0500): i thought you have access to all of stew's stuff

MicrosoftUC: [REDACTED] (2018-02-02T13:32:22-0500): ts a system glitch that IT cant fix so when i add his leads in i dont get access until following day but this is a rush kyc

MicrosoftUC: [REDACTED] (2018-02-02T13:32:26-0500): \*its

MicrosoftUC: [REDACTED] (2018-02-02T13:32:35-0500): :-(

MicrosoftUC: [REDACTED] (2018-02-02T13:32:45-0500): ok

MicrosoftUC: [REDACTED] (2018-02-02T13:33:24-0500): done

MicrosoftUC: [REDACTED] (2018-02-02T13:34:48-0500): youre the best!! thanks

# Participant MicrosoftUC: [REDACTED] left on 2018-02-02T13:35:24-0500

# End of interaction