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Email [REDACTED]

From: Ankit-Kumar Sharma
Sent: Wednesday, October 25, 2017 4:42 PM
To: Stewart Oldfield [REDACTED]; William-M Finn [REDACTED] Cynthia Rodriguez
[REDACTED] Bradley Gillin [REDACTED] PWMITUS ProductionSupport
[REDACTED]
Cc: 'gtopwmbankingexceptioncheckprocessing@list.db.com' [REDACTED]
Kathryn J Stanfield [REDACTED]; Gaurav Bhargava [REDACTED]
Subject: FW: Message in format validation- RFK :-13430439 T:01849166

Hi Team,

Below Payment T: 01849166 has been cancelled .

Please find the below email chain for your reference.

We have done the reversal from Clients account.

@Payment team

Please advise what is causing a failure in this payment because as we can see the same payment was cancelled yesterday with same reason and the reason for payment cancellation was format validation error in field 20.

Please advise how we can correct this and the fresh payment can go through.

@PWMIT

Please kill the T: 01849166 and assign it to killed transaction also let us know if You can identify the cause of cancellation of below payment.

Please confirm once done

@Gaurav

Please approve.



Ankit Kumar Sharma
Analyst I PWM-US Ops – Banking
COO - Wealth Management Operations