

From: Amara Vasavi [REDACTED]
on behalf of PWMITUS ProductionSupport [REDACTED]
Sent: 12/17/2018 3:56:00 PM
To: Naveen Bagaria [REDACTED];
CC: [REDACTED];
Shanu Gujaria [REDACTED]; Rishabh Sharma [REDACTED]; Stewart Oldfield [REDACTED];
[REDACTED]; Bradley Gillin [REDACTED]; Richard Iarossi [REDACTED];
PWMITUS ProductionSupport [REDACTED]
Subject: RE: Message in format validation ::15050500, T: 02028698, A/C [REDACTED] (1)

Classification: **For internal use only**

Hi Naveen ,

Apologize for the delay,

The subjected case been moved to killed transactions now .Please refer the below screenshot for the same.

Cases [1]						My C
Case Number	Case Record Type	Case Subject	Status	Date/Time Opened	Owner Name	
02028698	Business Internet Banking - Wire		Killed	12/17/2018 11:28 AM	Killed Transactions	

Regards,
PWMITUS Production Support
Email : PWMITUS.ProductionSupport@db.com
Hotline: [REDACTED] x Option 2

DB ServiceNow URL : <https://dbunity.gto.global.intranet.db.com/navpage.do>
Assignment Group: PWM IT US L2

Escalation Contacts:

First Level :

[REDACTED] (Onsite) - Contact : [REDACTED]
[REDACTED] (Offshore) - Contact : [REDACTED]

Second Level :

[REDACTED]

From: Amara Vasavi **On Behalf Of** PWMITUS ProductionSupport
Sent: Monday, December 17, 2018 3:47 PM
To: Naveen Bagaria <[REDACTED]>
Cc: [REDACTED] <[REDACTED]>;
Shanu Gujaria <[REDACTED]>; Rishabh Sharma <[REDACTED]>; Stewart Oldfield <[REDACTED]>;
[REDACTED] <[REDACTED]>; Bradley Gillin <[REDACTED]>; Richard Iarossi <[REDACTED]>;
PWMITUS ProductionSupport <[REDACTED]>
Subject: RE: Message in format validation ::15050500, T: 02028698, A/C [REDACTED] (1)

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