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Slide 4:

- HR Status – numbers don't make sense, please review. If there were 258 due and 247 approved how are 59 overdue? **AB: Inadvertently had an incorrect figure for approvals: Total due is 258. Approved is 199 and 59 overdue. Updated Slide**

- The second main bullet seems to be missing something. Does this mean 23 are pending documentation or research? - *For the 30 in rejected status, 23 are pending client documentation, research 7 are pending with the RM/ Case Manager / Banker.* **AB: Client documentation or Research – updated to add or**
Given the current ABR resource gap a decrease in the moderate and low risk backlog for this segment is expected to be realised beginning 2H 2018 –Can we really say this? I don't believe it...AB: I used this specific messaging as it aligns to messaging Oliver sent Jan Wagener (email dated June 4th) " ABR team covering corresponding reviews and approval in staffing mode (5 out of 9 FTE in place) with hiring respectively training expected to be completed in June / July, hence decrease of backlog for this segment expected to be realised beginning 2H 2018

I would make everything from slide 5 on an Appendix and not clear if we should keep slide 6 or 8. **AB: Removed Slide 6 and 8 and moved slide 5 and 6 to appendix**

I do think you could put most of slide 4 into an exec summary, but we need to note: **AB: Moved slide 4 to Executive Summary slides with a few updates**

- The status update and changes since last week
- the dialogue with Irwin, the acceptance of the smooth out schedule and that this has been shared with him (and I think sent to global for review)
- Passcon and what they are doing
- Also include staffing update and small account closure as you have on slide 4.

Kind regards,

Sheffali



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