
From: Lisa-M Ramos [REDACTED]
Sent: 2/19/2019 1:34:24 PM
To: Stewart Oldfield [REDACTED]
CC: Michael Coomb-Smith [REDACTED]; Sujeyri Olivo [REDACTED]
Subject: RE: A/C# [REDACTED] (SBL Pending)

The following account had three consecutive statement return occurrences. The account will be placed in Suspended Balance Ledger (SBL) status on March 5, 2019 if a new address is not made to FIS before that time. No hard copy statements will be generated (only imaged statements) and the account will be put on No Post until the client provides a letter to verify/change of the address. Please submit a DB Force case prior to March 5, 2019 to Doc Management-Hold Mail with case subject Returned Mail to advise Doc Management on what to do with the returned items after the system is updated

[REDACTED] AND [REDACTED]	9/26/2018	7/31/2018	Statement	\$745.53
[REDACTED] AND [REDACTED]	10/12/2018	8/31/2018	Statement	\$22,489.19
[REDACTED] AND [REDACTED]	10/29/2018	9/30/2018	Statement	\$22,166.22
[REDACTED] AND [REDACTED]	12/12/2018	10/31/2018	Statement	\$20,381.30
[REDACTED] AND [REDACTED]	1/18/2019	11/30/2018	Statement	\$18,583.52



Lisa Ramos
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<https://mydb.intranet.db.com/groups/wm-operations-us>