
From: Amara Vasavi [redacted]
on behalf of PWMITUS ProductionSupport [redacted]
Sent: 12/17/2018 3:46:52 PM
To: Naveen Bagaria [redacted];
CC: [redacted];
Shanu Gujaria [redacted]; Rishabh Sharma [redacted]; Stewart Oldfield [redacted];
[redacted]; Bradley Gillin [redacted]; Richard Iarossi [redacted];
PWMITUS ProductionSupport [redacted]
Subject: RE: Message in format validation :: [redacted] (1)

Classification: **For internal use only**

Hi Naveen,

We are looking into it.

Regards,
PWMITUS Production Support
Email : [redacted]
Hotline: +1-201-593-1100 x Option 2

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DB ServiceNow URL : <https://dbunity.gto.global.intranet.db.com/navpage.do>  
Assignment Group: PWM IT US L2

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Escalation Contacts:

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First Level :

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**From:** Naveen Bagaria  
**Sent:** Monday, December 17, 2018 3:13 PM  
**To:** PWMITUS ProductionSupport <[redacted]>  
**Cc:** 'gtopwmbankingexceptioncheckprocessing@list.db.com' <[redacted]>;  
Shanu Gujaria <[redacted]>; Rishabh Sharma <[redacted]>; Stewart Oldfield  
<[redacted]>; Bradley Gillin <[redacted]>; Richard Iarossi <[redacted]>  
**Subject:** RE: Message in format validation :: [redacted] (1)

Classification: **For internal use only**

Hi Team,

An approval was provided at 11:45 am and now it is 03:11 pm EST, which is close to 3 ½ hours past with no action being taken on the below request, any reason why?

Regards,  
Naveen Bagaria  
COO - Wealth Management Operations US  
DBOI Global Services Private Limited