

Please find the below email chain for your reference.

We have done the reversal from Clients account.

@Payment team

Please advise what is causing a failure in this payment because as we can see the same payment was cancelled yesterday with same reason and the reason for payment cancellation was format validation error in field 20.

Please advise how we can correct this and the fresh payment can go through.

@PWWIT

Please kill the T: [REDACTED] and assign it to killed transaction also let us know if You can identify the cause of cancellation of below payment.

Please confirm once done

@Gaurav

Please approve.



Ankit Kumar Sharma

Analyst I PWM-US Ops – Banking

COO - Wealth Management Operations

DBOI Global Services Private Limited

A-1 Tower , Evolve - Mahindra Technology Park, Inside Mahindra World City - SEZ, 302029 Jaipur, India

[REDACTED]

Please send all Banking related queries to our new Group E-mail ID - g [REDACTED]

From: Shri Lakshmi **On Behalf Of** swift fin

Sent: Wednesday, October 25, 2017 3:49 PM

To: Don Delcher [REDACTED]; Kathryn J Stanfield [REDACTED]; Divya Rajawat [REDACTED]

[REDACTED]; GTO-PWM-Banking Exception-Check-Processing [REDACTED]

[REDACTED]; Anant-Kumar Rathore [REDACTED]; Naveen Bagaria [REDACTED]

[REDACTED]; Kathryn J Stanfield [REDACTED]; Anil Tewani [REDACTED]

GTO-PWM-Banking Exception-Check-Processing [REDACTED]; Ankit-Kumar

Sharma [REDACTED]; Gaurav Bhargava [REDACTED]; Rishabh Sharma [REDACTED]

Cc: swift fin [REDACTED]

Subject: Message in format validation- RFK : [REDACTED]

Hi Team,