

Lisa Ramos  
Assistant Vice-President | WM Operations Americas | Team Lead, Document Management

[REDACTED]

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**From:** Stewart Oldfield  
**Sent:** Tuesday, February 19, 2019 1:55 PM  
**To:** Lisa-M Ramos <[REDACTED]>  
**Cc:** Michael Coomb-Smith <[REDACTED]>; Sujeyri Olivo <[REDACTED]>; Brigid Macias <[REDACTED]>; Michele-M Quattrocchi <[REDACTED]>; Daphne Cales <[REDACTED]>; Bradley Gillin <[REDACTED]>  
**Subject:** Re: A/C# 35-267-258 (SBL Pending)

Thanks. Will sort it out next week. This account will be closed soon anyway. Thanks

Stewart Oldfield, CFA, CAIA

Deutsche Bank Trust Company Americas  
Deutsche Bank Wealth Management

[REDACTED]

Securities offered through Deutsche Bank Securities Inc.

On Feb 19, 2019, at 1:34 PM, Lisa-M Ramos <[REDACTED]> wrote:

The following account had three consecutive statement return occurrences. The account will be placed in Suspended Balance Ledger (SBL) status on March 5, 2019 if a new address is not made to FIS before that time. No hard copy statements will be generated (only imaged statements) and the account will be put on No Post until the client provides a letter to verify/change of the address. Please submit a DB Force case prior to March 5, 2019 to Doc Management-Hold Mail with case subject Returned Mail to advise Doc Management on what to do with the returned items after the system is updated

[REDACTED] AND KARYNA SHULIAK	9/26/2018	7/31/2018	Statement	\$745.53
[REDACTED] AND KARYNA SHULIAK	10/12/2018	8/31/2018	Statement	\$22,489.19
[REDACTED] AND KARYNA SHULIAK	10/29/2018	9/30/2018	Statement	\$22,166.22
[REDACTED] AND KARYNA SHULIAK	12/12/2018	10/31/2018	Statement	\$20,381.30
[REDACTED] AND KARYNA SHULIAK	1/18/2019	11/30/2018	Statement	\$18,583.52

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