
From: Stewart Oldfield [REDACTED]
Sent: 5/24/2016 10:43:44 AM
To: Anna-Sofiya Lupolover [REDACTED]; Firdaus Madiar [REDACTED]
CC: Bradley Gillin [REDACTED]; Cynthia Rodriguez [REDACTED]; Brianna Fowler [REDACTED]
Subject: RE: Inactive/Dormant Accounts [1]

Classification: **For internal use only**

I'm sure the client will want to keep the account active, but I would like to send the notice. Once the client confirms, does that reset the clock on the 18/24 month window?

Thanks

From: Anna-Sofiya Lupolover
Sent: Tuesday, May 24, 2016 10:41 AM
To: Stewart Oldfield
Subject: Inactive/Dormant Accounts

Hello All,

Deposit accounts are deemed inactive after 18 months of no activity and dormant after 24 months of no activity. Inactive/Dormant notices are automatically produced by the Metavante Insight System and forwarded to the branch.

The accounts below were deemed Inactive or Dormant. The notices require the client's signature in order to activate the account. If you do not want the branch to send the notices out to the client, please respond to by COB tomorrow and he will forward the notices to you.

Date	Account Number	Client	Dormant / Inactive	Banking Officer	Primary Officer	Response Date
5/23/2016	42952763	SOUTHERN TRUST COMPANY, INC	dormant	Stewart Oldfield	Paul Morris	6/3/2016

Kind Regards,
Anna-Sofiya



Anna-Sofiya Lupolover
Associate

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Passion to Perform

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