

Hi Naveen,

We are looking into it.

Regards,
PWMITUS Production Support
Email : PWMITUS.ProductionSupport@db.com

DB ServiceNow URL : <https://dbunity.gto.global.intranet.db.com/navpage.do>
Assignment Group: PWM IT US L2

Escalation Contacts:

First Level :

From: Naveen Bagaria

Sent: Monday, December 17, 2018 3:13 PM

To: PWMITUS ProductionSupport

Cc: Shanu Gujaria; Rishabh Sharma; Stewart Oldfield

Bradley Gillin; Richard Iarossi

Subject: RE: Message in format validation ::15050500, T: 02028698, A/C : 42953467 [I]

Classification: **For internal use only**

Hi Team,

An approval was provided at 11:45 am and now it is 03:11 pm EST, which is close to 3 ½ hours past with no action being taken on the below request, any reason why?

Regards,

Naveen Bagaria

COO - Wealth Management Operations US

DBOI Global Services Private Limited

A-1 tower - Evolve, 2nd Floor, Mahindra World City-SEZ, Jaipur (RAJ) 302029, India

Please send all Banking related queries to our new Group E-mail ID

From: Shanu Gujaria

Sent: Monday, December 17, 2018 11:45 AM

To: Rishabh Sharma; Stewart Oldfield; Bradley Gillin

Richard Iarossi <richard.iarossi@db.com>; PWMITUS ProductionSupport

Cc:

Subject: RE: Message in format validation ::15050500, T: 02028698, A/C : 42953467 [I]