

---

**From:** Relational Junction [REDACTED]  
**Sent:** 7/12/2019 7:06:42 AM  
**To:** [REDACTED]  
**Subject:** Mort, Inc has been changed to an Inactive Prospect in DB Force

All the Accounts associated to Mort, Inc are now closed. Because there are no open accounts, Mort, Inc has been changed in DB Force from a Client to a Prospect, the Status has been changed from Active to Inactive, and the 'Former Client' field has been checked.

If you wish to reactivate Mort, Inc, change the Status back to Active in the Customer record.

If you are already logged into DB Force, click here to view this record (or copy and paste the link into your open DB Force window):  
<https://dbforcepb.my.salesforce.com/0016000000tu2QQ>

To log into DB Force, please go to:  
<http://dbinsight.db.com> and click on the DB Force link.