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**From:** Brigid Macias [REDACTED]  
**Sent:** 7/10/2019 9:44:24 PM  
**To:** Kimberly Hart [REDACTED]; Daphne Cales [REDACTED]  
**CC:** Stewart Oldfield [REDACTED]  
**Subject:** RE: URGENT!!! Need to close accounts ASAP - please prioritize today [C] [I]

Good Evening,

I just cc'd you on an email to the team responsible for getting this completed.

Sent with BlackBerry Work  
(www.blackberry.com)

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**From:** Kimberly Hart [REDACTED]  
**Date:** Wednesday, Jul 10, 2019, 8:57 PM  
**To:** Brigid Macias [REDACTED], Daphne Cales [REDACTED]  
**Cc:** Stewart Oldfield [REDACTED]  
**Subject:** RE: URGENT!!! Need to close accounts ASAP - please prioritize today [C] [I]

Classification: Confidential

To whom do we need to escalate?



**Kimberly Hart**  
Managing Director | Divisional Control Officer  
Wealth Management Americas

Deutsche Bank Trust Company Americas  
345 Park Avenue, 14<sup>th</sup> floor, New York, NY 10154



Securities offered through Deutsche Bank Securities Inc.

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**From:** Brigid Macias  
**Sent:** Tuesday, July 09, 2019 8:26 AM  
**To:** Kimberly Hart [REDACTED], Daphne Cales [REDACTED]  
**Cc:** Stewart Oldfield [REDACTED]  
**Subject:** RE: URGENT!!! Need to close accounts ASAP - please prioritize today [C] [I]

Good Morning,

Butterfly and JE will be closed today.

The other accounts have been closed since May, but are still showing active in DB Force.

PWM Production support is aware of the issue and is working to have this fixed in the system.