
From: Paul Morris [REDACTED]
Sent: 5/16/2016 2:15:31 PM
To: Stewart Oldfield [REDACTED]
Subject: RE: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]

Classification: **For internal use only**

Don't think we got it

Paul Morris
Managing Director
Deutsche Bank Private Bank
[REDACTED]
Cell: [REDACTED]

From: Stewart Oldfield
Sent: Monday, May 16, 2016 12:57 PM
To: Paul Morris
Subject: FW: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]
Importance: High

Classification: **For internal use only**

I never saw this, and it's not in the shared folder

From: Armen Brash
Sent: Monday, May 16, 2016 12:52 PM
To: Stewart Oldfield; Paul Morris
Subject: FW: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]
Importance: High

Classification: **For internal use only**

Gentlemen,

Can you please prepare and send a letter notifying Mr. Epstein that the provisional credit has been made final.
Letter Template: http://americas.awm.intranet.db.com/en/files/13-AWM-0392_resol_on_claim_client_reimbursement_052413.pdf

Also, can you please see if you can find the Provisional Credit letter that we would've sent to Mr. Epstein on or around 3/8;

TEAS CASE 01552343 plus my attached correspondence with JJ indicates that it was sent around then.

Best,
Armen