

**From:** Joy E Mitchell [redacted]  
**Sent:** 9/28/2017 12:58:34 PM  
**To:** Julian J Leff [redacted]; Bradley Gillin [redacted]; Pugh, Pamela A [redacted];  
Fernandes, Mari [redacted]; Groover, Karen A [redacted];  
[redacted]; Itile, Renel [redacted]; Anna E Del Rosso [redacted]  
**CC:** [redacted]  
Divya Rajawat [redacted]; Stewart Oldfield [redacted]; William-M Finn [redacted];  
[redacted]; Cynthia Rodriguez [redacted]; Gail F Mahabir [redacted]; CUST  
INV [redacted]; Mariela Lopez [redacted]; Norma A Kenney [redacted];  
Raphael A Marin [redacted]; Muhammad J Uddin [redacted]; Evon A Lawrence  
[redacted]; Hemant-Kumar Rathore [redacted]; Erna Menniti  
[redacted]; Sara Castro [redacted]; Theresa Coleman [redacted]  
**Subject:** RE: Deposit Return - A/c # 35269691 \*\*\* Query for pwm return Item [C]  
**Attachments:** RE\_PWM Returns 09 26 17 [C] (175 KB).msg

Classification: **Confidential**

Hi Brad,

Just to confirm that yesterday PWM charged the client an instructed Return Items to Return the check. This means that an advice will be generated and sent to Return Items by FIS. Upon receipt, Return Items will re-associate the check to the advice and mail to the client (see attachment). This is the procedure in place for PWM return checks.

I am reiterating, as per your e-mail below dated 9/28, you would like for the check to be re-deposited. This means that Return Items will be preparing a deposit ticket and submit to FIS for processing. Looking forward to your confirmation.

Kind regards,

Joy Mitchell  
Operations Specialist



DB Global Processing Services, Inc.  
100 Plaza One  
Jersey City, NJ 07311-3901  
USA



*Passion to Perform*