NOTE: You may need administrative rights to your workstation to perform some of these steps
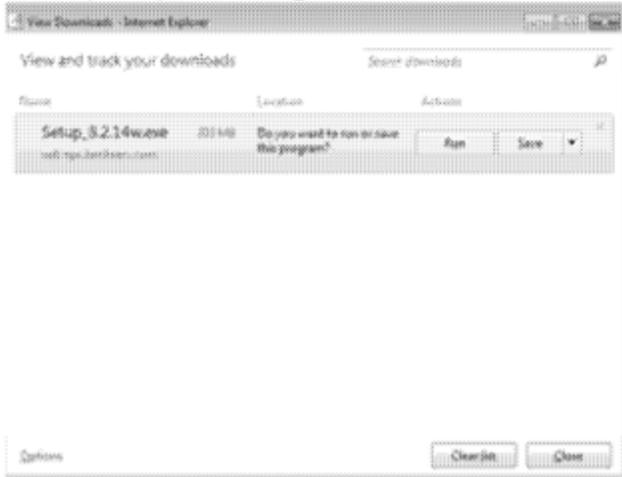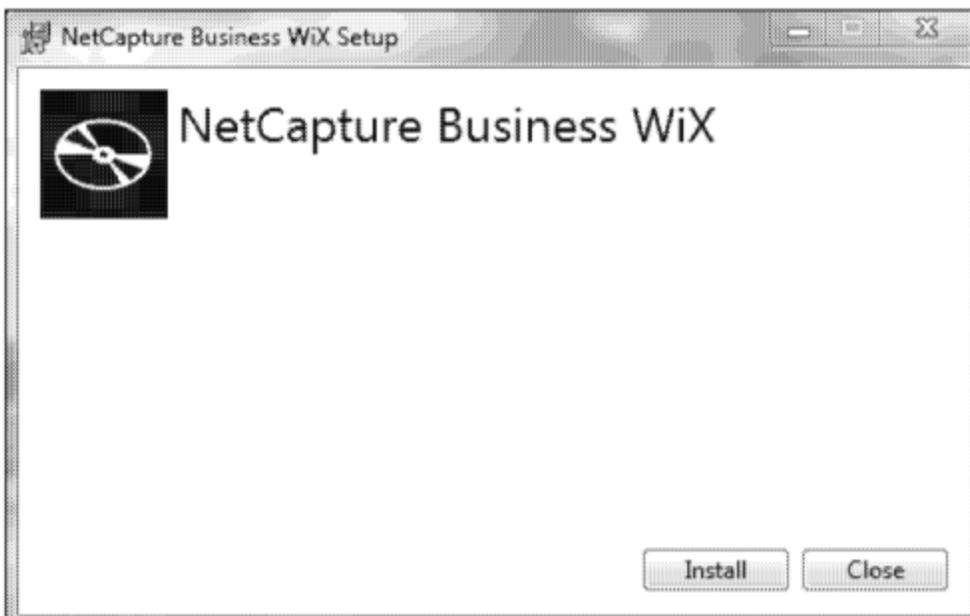
1) Click link to download v8.2.14 software.
   https://uat-eps.bankserv.com/epsdownloads/ncbpdownload/desktop_client/Setup_8.2.14w.exe

2) When prompted during download, select RUN:

3) Disconnect the wires/plugs from scanner.

4) Close the NetCapture 5.3 application, running in background.

5) After scanner is **DISCONNECTED** and NetCapture is **Closed** - Click Install:

6) Upgrade will begin: