
From: Armen Brash [REDACTED]
Sent: 5/16/2016 6:27:16 PM
To: Diane Minarczyk [REDACTED]; Paul Morris [REDACTED]
CC: Stewart Oldfield [REDACTED]
Subject: FW: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]
Attachments: RE_TEAS Case 01552343 has been Rejected [I].pdf
Importance: High

Classification: **For internal use only**

Paul

Please ensure Diane Minarczyk reviews the final resolution n client reimbursement before it is sent out; we need to ensure all amounts are correct—it looks like there may have been more than 1 fraudulent transaction

Best,
Armen



Armen Brash
Director

Deutsche Bank Wealth Management
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Passion to Perform

From: Armen Brash
Sent: Monday, May 16, 2016 12:52 PM
To: Stewart Oldfield; Paul Morris
Subject: FW: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]
Importance: High

Classification: **For internal use only**

Gentlemen,

Can you please prepare and send a letter notifying Mr. Epstein that the provisional credit has been made final.
Letter Template: http://americas.awm.intranet.db.com/en/files/13-AWM-0392_resol_on_claim_client_reimbursement_052413.pdf

Also, can you please see if you can find the Provisional Credit letter that we would've sent to Mr. Epstein on or around 3/8;

TEAS CASE 01552343 plus my attached correspondence with JJ indicates that it was sent around then.