

Subject: RE: Message in format validation : [REDACTED] T: [REDACTED] A/C :

[I]

From: Naveen Bagaria [REDACTED]

Date: Mon, 17 Dec 2018 15:13:04 -0500

To: PWMITUS ProductionSupport [REDACTED]

Cc: [REDACTED]

Shanu Gujaria [REDACTED]

Rishabh Sharma [REDACTED]

Stewart Oldfield <[REDACTED]> ,

Bradley Gillin [REDACTED]

Richard Iarossi [REDACTED]

Classification: For internal use only

Hi Team,

An approval was provided at 11:45 am and now it is 03:11 pm EST, which is close to 3 ½ hours past with no action being taken on the below request, any reason why?

Regards,

Naveen Bagaria

COO - Wealth Management Operations US  
DBOI Global Services Private Limited

A-1 tower - Evolve, 2nd Floor, Mahindra World City-SEZ, Jaipur (RAJ) 302029,  
India

Telephone: [REDACTED] | Avaya/Voip: [REDACTED]

Fax: [REDACTED] | Email [REDACTED]

Please send all Banking related queries to our new Group E-mail ID -

From: Shanu Gujaria [mailto:[REDACTED]]

Sent: Monday, December 17, 2018 11:45 AM

To: Rishabh Sharma [REDACTED] Stewart Oldfield

<[REDACTED]>; Bradley Gillin [REDACTED] Richard Iarossi [REDACTED] PwMITUS ProductionSupport

Cc: [REDACTED]

Subject: RE: Message in format validation :: [REDACTED] T: [REDACTED] A/C : [REDACTED] [I]

Classification: For internal use only

Approved!!

Thanks and Regards,  
Shanu Gujaria

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{cid:image001.png@01D1A587.74792740}

Shanu Gujaria  
Associate | Research and Control – WM

COO Wealth Management Operations  
DBOI Global Services Private Limited  
A-1 & A-2, Evolve - Mahindra Technology Park,  
Inside Mahindra World City - SEZ, 302029 Jaipur, India  
Tel. - [REDACTED] and [REDACTED]  
Mobile [REDACTED]  
Email [REDACTED]

From: Rishabh Sharma  
Sent: Monday, December 17, 2018 10:14 PM  
To: Stewart Oldfield <[REDACTED]>; Bradley Gillin [REDACTED] Richard Iarossi [REDACTED] PwMITUS ProductionSupport  
Cc: [REDACTED] Shanu Gujaria  
Subject: FW: Message in format validation :: [REDACTED] T: [REDACTED] A/C : [REDACTED] [I]

Classification: For internal use only

Hello,

Please be informed below wire got rejected due to Format Validation Error.

We have reversed the debit entry from client A/C.

Kindly create the New wire.

@ PWMIT Team,

Please Killed the case.

@ Shanu

Please approve.

Regards,

Rishabh Sharma

{cid:image003.png@01D20F46.0F9EFA10}

DBOI Global Services Private Limited

COO Wealth Management Operations  
Global Business Services

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -  
SEZ, 302029 Jaipur, India  
Tel. [REDACTED]

Mobile [REDACTED]

Email [REDACTED]

Please send all the Banking related Queries to our new Group E-mail ID  
gtopwmbankingexceptioncheckprocessing@list.db.com

From: Varun Goyal On Behalf Of swift fin

Sent: Monday, December 17, 2018 11:32 AM

To: swift fin [REDACTED]; Don Delcher [REDACTED] Kathryn

J Stanfield [REDACTED] Divya Rajawat

[REDACTED] GT0-PWM-Banking Exception-Check-Processing [REDACTED]

[REDACTED] Hemant-Kumar Rathore [REDACTED]

[REDACTED] Naveen Bagaria [REDACTED]

[REDACTED] Kathryn J

Stanfield [REDACTED] Anil Tewani [REDACTED]

GT0-PWM-Banking Exception-Check-Processing [REDACTED]

[REDACTED] Ankit-Kumar Sharma [REDACTED]

[REDACTED] Gaurav

Bhargava [REDACTED] Rishabh Sharma [REDACTED]

Subject: Message in format validation [REDACTED]

Hi Team,

EFTA01394949

The below message failed due to format validation error in field

We have cancelled the messages with no risk and responsibility on our part.

Kindly take necessary action at your end.

E103181217V2PDT1

CREATION IMPORT

17/12/2018 16:28:52

CREATED

AMBKTPWM

V 0

UNIT ASSIGNMENT

17/12/2018 16:29:10

UNIT ASSIGNED

AMBKTPWM

V 0

Unit assignment rule UNITASS-USPYMT0-300

FORMAT CHECK

17/12/2018 16:29:10

UNIT ASSIGNED

V 0

Format validation error:  
Invalid buffer [Format error at line 20: bad character [ ]

QUEUE FOR REJECT

17/12/2018 16:29:10

REJECTED

REJECT-Q

V 0

FORMAT VALIDATION FAILED

{cid:image002.png@01D49654.30B981B0}

:20:15050500  
:23B:CRED  
:32A:181217USD10010,30  
:50K:/0042953467  
42953467 - PLAN D, LLC  
c/o HBRK Associates, Inc  
575 Lexington Avenue,4th Floor  
New York, NY 10022  
:53B:/99955009  
:57D://FW/026009593  
BANK OF AMERICA, N.A., NY  
NEW YORK  
NY  
:59:/005484303195

Global Jet Management, Inc  
DBA Helijet Solutions  
3700 Airport Road, Boca Raton FL 3  
:70:Account name: Global Jet Management  
Inc/DBA Helijet Solutions Reference  
: Invoice 1408 and 1413  
:71A:OUR  
-

Kind Regards,  
Global Messaging Operations (GMO)

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{cid:image001.gif@01D413BC.29DDFB20}

Deutsche Bank AG  
Global Messaging Operations  
Alfred-Herrhausen-Allee 16-24, 65760 Eschborn, Germany

Ops Messaging Hotline 

Kindly post all your queries to common inbox and for any urgent escalations,  
please contact the below;

#### First Level Escalation

Rijosh KC: 

Sunil Varghese: 

Anupam-A Kala: 

#### Second Level Escalation

Abhishek S Mohan: 

Visit GMO at myDB [GMO @ MyDB](#)

Information about SWIFT at [swift intranet](#) at DB

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