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From: Jonathan Groom  
Sent: Tuesday, October 16, 2018 1:38 PM  
To: Melisa Venegas <[REDACTED]>; Oliver Esslinger  
<[REDACTED]>; zia Memon <[REDACTED]>; Kimberly Hart  
<[REDACTED]>  
Cc: Emily Craig <[REDACTED]>  
Subject: RE: FIM Relationships and FIMs - KYC Tracker [I]

Classification: For internal use only

Hi Melisa,

Quick question, do you know how these FIM KYCs are being reported on the tracker? I've had numerous questions from bankers worried that this will be counted against them as past due.

Thanks,

Kind regards,  
Jonathan Groom

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