

Subject: Re: Case # [REDACTED] [I]
From: Amanda Kirby [REDACTED]
Date: Tue, 05 Aug 2014 17:13:59 -0400
To: Arush Jain [REDACTED]
Cc: GTO-PWM-Banking Exception-Check-Processing [REDACTED] >

Classification: For internal use only

Arush -- Is there a way to see who the receiving bank is? And if so can we reach out to them and ask why this is showing up as a preauthorized debit and not a check?

Best,
Amanda Kirby

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Amanda Kirby

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

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From: Amanda Kirby/db/[REDACTED]

To: Arush Jain/db/[REDACTED]

Cc: GTO-PWM-Banking Exception-Check-Processing/db/[REDACTED]

Date: 08/05/2014 04:09 PM

Subject: Case # [REDACTED] [I]

Classification: For internal use only

Hi Arush,

The client just sent me the below. [REDACTED] had taken a photo of the check prior to it being debited. Do checks ever take more than a day to be processed and shown in our systems as 'check' instead of 'preauthorized debit'?

[REDACTED] would like a copy of the front/back of the check after it has been processed

Best,
Amanda Kirby

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Amanda Kirby

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----- Forwarded by Amanda Kirby/db/dbcom on 08/05/2014 04:07 PM -----

From: J [REDACTED]

To: Amanda Kirby/db/ [REDACTED]

Date: 08/05/2014 04:05 PM

Subject: Check info/numbers

Hi Amanda, Looking for photo copied - front back images after/during processing. As you mentioned DB usually has early access to these. But the debit processing is odd. Thank you again, so much for your help.

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Sent from my iPhone