

Subject: RE: Case #01353080 :Gratitude America [I]  
From: Pema Sherpa <[REDACTED]>  
Date: Mon, 02 Mar 2015 14:07:47 -0500  
To: PWM AOG <[REDACTED]>,  
G. Hill o <[REDACTED]>,  
Yoonsun Chung <[REDACTED]>  
Cc: Amanda Kirby <[REDACTED]>,  
Navin-Kumar Pankaj <[REDACTED]>

Classification: For internal use only

Hi Prashant,

What advise are you requesting from ABR?

Kind regards,  
Pema Sherpa

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Pema Sherpa  
Deutsche Bank Trust Company Americas  
60 Wall Street, New York, NY 10005-2836, USA  
Tel. +1(212) 250-8496  
Fax +1(212) 553-2396  
Mobile [REDACTED]  
Email [REDACTED]

{cid:image002.png@01D054F2.41CF5530}

From: Prashant Mahendru On Behalf Of PWM AOG  
Sent: Monday, March 02, 2015 2:00 PM  
To: G. Hill o; Pema Sherpa; PWM AOG; Yoonsun Chung  
Cc: Amanda Kirby; Navin-Kumar Pankaj  
Subject: RE: Case #01353080 :Gratitude America [I]

Classification: For internal use only

Dear ABR Team,

Appreciate if you can advise on the below issue.

Thanks,  
Prashant Mahendru

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PWM AOG  
DBOI Global Services Private Limited  
Email : ██████████

{Inactive hide details for Amanda Kirby---02/03/2015 13:35:41---  
Classification: For internal use only I apologize for the confus}Amanda  
Kirby---02/03/2015 13:35:41---Classification: For internal use only I  
apologize for the confusion with the docs and the KYC. I submitted the KYC  
with the in

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From:

{cid:image005.png@01D054F2.41CF5530}  
Amanda Kirby/db/dbcom@DBC0EX

{cid:image004.png@01D054F2.41CF5530}

To:

{cid:image005.png@01D054F2.41CF5530}  
PWM AOG/db/dbcom@DBAMERICAS,

{cid:image004.png@01D054F2.41CF5530}

Cc:

{cid:image005.png@01D054F2.41CF5530}  
Navin-Kumar Pankaj/db/dbcom, Yoonsun Chung/db/dbcom, "G. Hill o"  
<██████████>, Pema Sherpa/db/dbcom

{cid:image004.png@01D054F2.41CF5530}

Date:

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02/03/2015 13:35

{cid:image004.png@01D054F2.41CF5530}

Subject:

{cid:image005.png@01D054F2.41CF5530}  
RE: Case #01353080 :Gratitude America [I]

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I apologize for the confusion with the docs and the KYC. I submitted the KYC with the information they had sent me via email. I was only made aware of the official name "Gratitude America, Ltd." and that the legal and mailing address were not the same when they sent me the filled and signed account opening docs. Please let me know how I can go about updating the KYC.

Thank you,  
Amanda

From: Navin-Kumar Pankaj On Behalf Of PWM AOG  
Sent: Monday, March 02, 2015 1:13 PM  
To: Amanda Kirby  
Cc: Navin-Kumar Pankaj; Yoonsun Chung; G. Hill o; PWM AOG; Pema Sherpa  
Subject: Case #01353080 :Gratitude America [I]

Classification: For internal use only

Hi Amanda,

While reviewing the docs we have below issues.

1.As per account opening docs,Tax form and online form legal address is give as 9100 Port of sale Mall, Ste 15, St Thomas,USVI 00802 however in KYC# it is given as

6100 Red Hook Quarter, B3 St. Thomas 00802 USVI. Please confirm us correct legal address and Provide us updated doc(Account opening form,tax form,Online form)/KYC# accordingly.

2.As per docs(signature card,account opening form,tax form,online form,non-Profit organisation resolution) Account Title is given as Gratitude America

Ltd.

however in KYC# entity name and Account holder is given as Gratitude America

Entity Name

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Account Holder

{cid:image002.gif@01D054ED.C3040FB0}

3.0n W-9Tax form box other is blank under federal tax classification grid

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Please provide usabove updated docs or make correction in KYC# accordingly.

Thanks,

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PWM AOG  
DBOI Global Services Private Limited  
Email : ██████████