

Subject: RE: Pending FX Payments dtd 09/21/2018 [I]
From: Vikas Dave <[REDACTED]>
Date: Mon, 24 Sep 2018 17:14:54 -0400
To: Elizabeth Payne <[REDACTED]>,
Anu Barua <[REDACTED]>,
Joan Clarke <[REDACTED]>,
Natalie Barak <[REDACTED]>,
Michele-M Quattrocchi <[REDACTED]>,
Liz Fitzgerald <[REDACTED]>,
William Finn <[REDACTED]>,
Bradley Gillin <[REDACTED]>,
Monica Gilkinson <[REDACTED]>,
Richard Iarossi <[REDACTED]>,
Stewart Oldfield <[REDACTED]>,
Bradley Gillin <[REDACTED]>,
Richard Iarossi <[REDACTED]>
Cc: Chris Harvey <[REDACTED]>,
Kathryn J Stanfield <[REDACTED]>,
Halina Laczny <[REDACTED]>,
Yvette Tirrito <[REDACTED]>,
Anil Tewani <[REDACTED]>,
[REDACTED] <[REDACTED]>,
Anna-Sofiya Lupolover <[REDACTED]>,
Armen Brash <[REDACTED]>,
Teresa Metallo <[REDACTED]>,
Hemant-Kumar Rathore <[REDACTED]>

Classification: For internal use only

Hi All,

Please be informed that DBDI issue is resolved with few approver and hence all pending wires from Friday has been released.

Vikas Dave
Associate | COO Wealth Management Operations

DBOI Global Services Private Limited
Wealth Management
A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India
Tel. +1(212)469-3272

Mobile + [REDACTED]
Email [REDACTED]

From: Vikas Dave
Sent: Saturday, September 22, 2018 3:55 AM
To: Hemant-Kumar Rathore <[REDACTED]>; Elizabeth Payne
<[REDACTED]>; Anu Barua <[REDACTED]>; Joan Clarke
<[REDACTED]>; Natalie Barak <[REDACTED]>; Michele-M
Quattrocchi <[REDACTED]>; Liz Fitzgerald
<[REDACTED]>; William Finn <[REDACTED]>; Bradley Gillin
<[REDACTED]>; Monica Gilkinson <[REDACTED]>; Richard
Iarossi <[REDACTED]>; Stewart Oldfield
<[REDACTED]>; Bradley Gillin <[REDACTED]>; Richard
Iarossi <[REDACTED]>
Cc: Chris Harvey <[REDACTED]>; Kathryn J Stanfield
<[REDACTED]>; Halina Laczny <[REDACTED]>; Yvette
Tirrito <[REDACTED]>; Anil Tewani <[REDACTED]>;
<[REDACTED]>; Anna-Sofiya Lupolover
<[REDACTED]>; Armen Brash <[REDACTED]>; Teresa
Metallo <[REDACTED]>
Subject: RE: Pending FX Payments dtd 09/21/2018 [I]

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Hi All,

Please be informed that DBDI issue is not resolved as of now and we have escalated it to IT and L1 Americas. Due to which below mentioned Non USD/BIB Non USD cases couldn't get released.

We will keep you posted on the status.

Vikas Dave
Associate | COO Wealth Management Operations

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EFTA01402106

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Mobile + [REDACTED]
Email [REDACTED]

From: Hemant-Kumar Rathore
Sent: Saturday, September 22, 2018 1:00 AM
To: Elizabeth Payne <[REDACTED]>; Anu Barua <[REDACTED]>;
Joan Clarke <[REDACTED]>; Natalie Barak <[REDACTED]>;
Michele-M Quattrocchi <[REDACTED]>; Liz Fitzgerald
<[REDACTED]>; William Finn <[REDACTED]>; Bradley Gillin
<[REDACTED]>; Monica Gilkinson <[REDACTED]>; Richard
Iarossi <[REDACTED]>; Stewart Oldfield
<[REDACTED]>; Bradley Gillin <[REDACTED]>; Richard
Iarossi <[REDACTED]>
Cc: Chris Harvey <[REDACTED]>; Kathryn J Stanfield
<[REDACTED]>; Halina Laczny <[REDACTED]>; Yvette
Tirrito <[REDACTED]>; Anil Tewani <[REDACTED]>; Vikas
Dave <[REDACTED]>;
<[REDACTED]>;
<[REDACTED]>; Anna-Sofiya Lupolover
<[REDACTED]>; Armen Brash <[REDACTED]>; Teresa
Metallo <[REDACTED]>
Subject: RE: Pending FX Payments dtd 09/21/2018 [I]

++ BLM and Onshore.

Thanks,

With regards,
Hemant-Kumar Rathore

{cid:image003.png@01D2C5BD.84AC7070}

EFTA01402107

Hemant-Kumar Rathore

DBOI Global Services Private Limited

COO Wealth Management Operations

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India

Tel. 212(469)3273 AVAYA - 5419684

Mobile + [REDACTED]

Email [REDACTED]

Please send all the Banking related Queries to our new Group E-mail ID
[REDACTED]

From: Hemant-Kumar Rathore

Sent: Friday, September 21, 2018 3:04 PM

To: Elizabeth Payne <[REDACTED]>; Anu Barua <[REDACTED]>;
Joan Clarke <[REDACTED]>; Natalie Barak <[REDACTED]>;
Michele-M Quattrocchi <[REDACTED]>; Liz Fitzgerald
<[REDACTED]>; William Finn <[REDACTED]>; Bradley Gillin
<[REDACTED]>; Monica Gilkinson <[REDACTED]>; Richard
Iarossi <[REDACTED]>; Stewart Oldfield
<[REDACTED]>; Bradley Gillin <[REDACTED]>; Richard
Iarossi <[REDACTED]>
Cc: Kathryn J Stanfield <[REDACTED]>; Halina Laczny
<[REDACTED]>; Yvette Tirrito <[REDACTED]>; Anil Tewani
<[REDACTED]>; Vikas Dave <[REDACTED]>;
<[REDACTED]>
<[REDACTED]>

Subject: Pending FX Payments dtd 09/21/2018 [I]

Hi All,

Please be informed that , today we are facing some IT issue in DBDI
application, due to this we are not able to process the below payments till

EFTA01402108

now.

We have already escalated this issue to DBDI support team for same and they are working on the on priority.

We will keep you posted for same shortly.

Teas case

Account number

[REDACTED]

Thanks,

With regards,
Hemant-Kumar Rathore

{cid:image003.png@01D2C5BD.84AC7070}

Hemant-Kumar Rathore

DBOI Global Services Private Limited

C00 Wealth Management Operations
A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India
Tel. 212(469)3273 AVAYA - 5419684
Mobile + [REDACTED]
Email [REDACTED]

Please send all the Banking related Queries to our new Group E-mail ID
[REDACTED]

From: Vikas Dave
Sent: Friday, September 21, 2018 2:52 PM
To: Hemant-Kumar Rathore <[REDACTED]>
Subject: FW: Pending FX Payments dtdt 09/21/2018 [I]

Classification: For internal use only

Vikas Dave
Associate | COO Wealth Management Operations

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Email [REDACTED]

From: Ankit-Kumar Sharma
Sent: Saturday, September 22, 2018 12:05 AM
To: Vikas Dave <[REDACTED]>
Subject: Pending FX Payments dtdt 09/21/2018 [I]

Classification: For internal use only

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Ankit Kumar Sharma

Analyst I PWM-US Ops – Banking

COO - Wealth Management Operations

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Email [REDACTED]

Please send all Banking related queries to our new Group E-mail ID -
[REDACTED]