

Subject: RE: JEE wire [I]
From: Kathryn J Stanfield <[REDACTED]>
Date: Mon, 19 Oct 2015 16:06:05 -0400
To: Jj Litchford <[REDACTED]>

Classification: For internal use only

Your welcome

Kathryn J Stanfield
DB Services New Jersey Inc
Deutsche Asset & Wealth Management
100 Plaza One
Jersey City NJ 07311
Phone [REDACTED]
Email [REDACTED]

{cid:image002.png@01D04AD3.E9C1EE20}

{cid:image001.png@01D04AD3.E9C1EE20}

From: Jj Litchford
Sent: Monday, October 19, 2015 3:59 PM
To: Kathryn J Stanfield
Subject: RE: JEE wire [I]

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Let me tell the client is was another bank and see if they give any pushback. If they do I may need to follow up and ask how to do an error/claim... Thanks Kathy!

{cid:image001.gif@01D02B3A.F8AC3FC0}

JJ Litchford
Associate Banker

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
New York, New York 10154
Tel. [REDACTED]
Mobile [REDACTED]
Email [REDACTED]

{cid:image002.gif@01D02B3A.F8AC3FC0}

From: Kathryn J Stanfield
Sent: Monday, October 19, 2015 3:18 PM
To: Jj Litchford
Subject: RE: JEE wire [I]

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Jj

You would need to do an error and claim

Kathryn J Stanfield

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{cid:image001.png@01D04AD3.E9C1EE20}

From: Jj Litchford
Sent: Monday, October 19, 2015 3:16 PM
To: Kathryn J Stanfield
Subject: RE: JEE wire [I]

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Got it, is there any way to request that back or to credit the \$35? The client wasn't happy about it and we always waive their fee on wires.

If not, no worries just figured I'd ask.

Thanks,
JJ

{cid:image001.gif@01D02B3A.F8AC3FC0}

JJ Litchford
Associate Banker

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345 Park Avenue, 24th Floor
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{cid:image002.gif@01D02B3A.F8AC3FC0}

From: Kathryn J Stanfield
Sent: Monday, October 19, 2015 3:14 PM
To: Jj Litchford
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Jj

Chase returned the funds less the \$35 charge

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Phone [REDACTED]

Email [REDACTED]

{cid:image002.png@01D04AD3.E9C1EE20}

{cid:image001.png@01D04AD3.E9C1EE20}

From: Jj Litchford
Sent: Monday, October 19, 2015 3:11 PM
To: Kathryn J Stanfield
Subject: RE: JEE wire [I]

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Hi Kathy--

This finally posted back but was reduced in amount by \$35. Can you see what that was? I assume a fee that bank charged, but can you verify for me? I don't believe we would have charged anything...

Thanks,

JJ

{cid:image001.gif@01D02B3A.F8AC3FC0}

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{cid:image002.gif@01D02B3A.F8AC3FC0}

From: Kathryn J Stanfield
Sent: Tuesday, October 13, 2015 2:02 PM
To: Jj Litchford
Subject: RE: JEE wire [I]

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Jj

I will ask them to reach out to the bank in Russia and ask them to return the funds

Kathryn J Stanfield

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Jersey City NJ 07311

Phone [REDACTED]

Email [REDACTED]

{cid:image002.png@01D04AD3.E9C1EE20}

{cid:image001.png@01D04AD3.E9C1EE20}

From: Jj Litchford
Sent: Tuesday, October 13, 2015 2:00 PM
To: Kathryn J Stanfield
Subject: RE: JEE wire [I]

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Thanks Kathy—yes let's return the funds to the account they were sent from.

Thanks,

JJ

{cid:image001.gif@01D02B3A.F8AC3FC0}

JJ Litchford
Associate Banker

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345 Park Avenue, 24th Floor
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Tel. [REDACTED]
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{cid:image002.gif@01D02B3A.F8AC3FC0}

From: Kathryn J Stanfield
Sent: Tuesday, October 13, 2015 1:57 PM
To: Jj Litchford
Subject: RE: JEE wire [I]

Classification: For internal use only

Jj

The funds have not been returned yet . The bank in Russia did send us a message stating they could not apply funds because the bnf account is closed

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Kathryn J Stanfield

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{cid:image002.png@01D04AD3.E9C1EE20}

{cid:image001.png@01D04AD3.E9C1EE20}

From: Jj Litchford
Sent: Tuesday, October 13, 2015 1:18 PM
To: Kathryn J Stanfield
Subject: FW: JEE wire [I]

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Hi Kathy--

The client below believes a wire should come back because the account we sent it to was closed, it was sent out using through case 01472797 (\$545). I do not see it, can you take a look for me?

CHIPS reference is SSN0410174.

Thanks,

JJ

{cid:image001.gif@01D02B3A.F8AC3FC0}

JJ Litchford
Associate Banker

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From: bellaklein [mailto: [REDACTED]]
Sent: Tuesday, October 13, 2015 12:38 PM
To: Jj Litchford
Cc: Richard Kahn
Subject: Fwd: JEE wire

Jj,

The attached wire should be returned, as the recipient account was closed.
Please advise when received back.

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

Begin forwarded message:

From: bellaklein < [REDACTED] >

Subject: JEE wire

Date: October 9, 2015 at 11:41:24 AM EDT

To: Jj Litchford < [REDACTED] >

Cc: Darren Indyke < [REDACTED] >, Richard Kahn < [REDACTED] >

Jj,
Please process the attached wire

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]