

Subject: RE: URGENT: Account Re-opening [I]
From: Jj Litchford <[REDACTED]>
Date: Mon, 05 Oct 2015 15:37:10 -0400
To: Daphne Cales <[REDACTED]>,
Halina Laczny <[REDACTED]>

Classification: For internal use only

Hiya--

The case to reopen has been re-submitted with AOG approval attached.

Case: 01469681

Halina, can you help expediate this?

Appreciate all of your help!
JJ

{cid:image001.gif@01D02B3A.F8AC3FC0}

JJ Litchford
Associate Banker

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
New York, New York 10154
Tel. [REDACTED]
Mobile [REDACTED]
Email [REDACTED]

{cid:image002.gif@01D02B3A.F8AC3FC0}

From: Gaurav Bhargava
Sent: Monday, October 05, 2015 3:32 PM
To: Daphne Cales; Jj Litchford
Cc: Gwen Hill; [REDACTED]; Prashant Mahendru; Halina Laczny; Paul
Morris

Subject: RE: URGENT: Account Re-opening [I]

Hi,

Approved to re-open the below account.

Acc # [REDACTED]

Thank you.

Kind regards,
Gaurav Bhargava

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Gaurav Bhargava
Process Supervisor | PWM US Operations

DBOI Global Services Private Limited
Global Business Services
A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India
Tel. [REDACTED]
Fax + [REDACTED]
Mobile + [REDACTED]
Email [REDACTED]

{cid:image003.png@01D0D92E.ABE61510}

From: Daphne Cales

Sent: Tuesday, October 06, 2015 12:55 AM
To: Gaurav Bhargava
Subject: FW: URGENT: Account Re-opening [I]
Importance: High

Classification: For internal use only

FYI ... Please help if possible. Thanks.

Kind regards,
Daphne Cales

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Daphne Cales
Vice President | Service Team & Branch Supervisor

Deutsche Bank Trust Company Americas
Lending & Deposits
345 Park Avenue, 10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Mobile [REDACTED]
Email [REDACTED]

{<https://brandportal.intranet.db.com/img/modules/claim.gif>}

From: Jj Litchford
Sent: Monday, October 05, 2015 3:22 PM
To: Navin-Kumar Pankaj
Cc: Gwen Hill; [REDACTED]; Prashant Mahendru; Halina Laczny;
Daphne Cales; Paul Morris
Subject: URGENT: Account Re-opening [I]
Importance: High

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The necessary KYC to get this account open has been approved (KYC [REDACTED]). Please approve ASAP, we are aiming to get a transaction done today.

Thanks, let me know if you have any questions.

JJ

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JJ Litchford
Associate Banker

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345 Park Avenue, 24th Floor
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From: Jj Litchford
Sent: Monday, October 05, 2015 1:35 PM
To: Navin-Kumar Pankaj
Cc: Gwen Hill; [REDACTED]'; Prashant Mahendru
Subject: RE: Account Re-opening [I]
Importance: High

Classification: For internal use only

We have submitted a rush KYC to deal with the below issue. The KYC is [REDACTED]. When it is approved hopefully today, we are requesting a RUSH on this account re-opening. I will follow up as soon as the KYC is approved.

Thanks,

JJ

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JJ Litchford
Associate Banker

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345 Park Avenue, 24th Floor
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From: Navin-Kumar Pankaj
Sent: Thursday, October 01, 2015 5:22 PM
To: Jj Litchford
Cc: Gwen Hill; [REDACTED]; Prashant Mahendru
Subject: RE: Account Re-opening [I]

Hi Jj,

Since customer "Mort, Inc." is a prospect hence, we require KYC# within one year to approve this re-open request.

KYC #01195147 is more than one year old.

EFTA01402953

Kind regards,

Navin Kumar Pankaj

Please send all the PWM AOG- COB mail related Queires to our new Group E-mail ID

[REDACTED]

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Navin Kumar Pankaj

Analyst PWM US Operations

DBOI Global Services Private Limited

Global Business Services

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City - SEZ, 302029 Jaipur, India

Tel. + [REDACTED]

Mobile + [REDACTED]

Email [REDACTED]

From: Jj Litchford
Sent: Friday, October 02, 2015 2:18 AM
To: [REDACTED]
Subject: Account Re-opening [I]

Classification: For internal use only

Hi--

Please re-open account [REDACTED] (Mort, Inc.). The client is looking to transfer money into the account (per the attached instruction). It was closed on 5/26/2015 and still appears on FIS Metavante. The client did not send a letter to close, and the account was recently opened on 2/6/2015. The KYC is still valid.

Thanks,

JJ

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JJ Litchford
Associate Banker

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