

Subject: RE: URGENT: Account Re-opening [I]  
From: Jj Litchford <[REDACTED]>  
Date: Mon, 05 Oct 2015 15:25:26 -0400  
To: Daphne Cales <[REDACTED]>

Classification: For internal use only

Thanks Daphne, very much appreciated.

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JJ Litchford  
Associate Banker

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
New York, New York 10154  
Tel. [REDACTED]  
Mobile [REDACTED]  
Email [REDACTED]

{cid:image002.gif@01D02B3A.F8AC3FC0}

From: Daphne Cales  
Sent: Monday, October 05, 2015 3:25 PM  
To: Jj Litchford  
Subject: RE: URGENT: Account Re-opening [I]

Classification: For internal use only

Let me know if you need me to intervene. I've forwarded to one of the guys who always helps me.

Kind regards,

Daphne Cales

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{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Daphne Cales  
Vice President | Service Team & Branch Supervisor

Deutsche Bank Trust Company Americas  
Lending & Deposits  
345 Park Avenue, 10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Mobile [REDACTED]  
Email [REDACTED]

{<https://brandportal.intranet.db.com/img/modules/claim.gif>}

From: Jj Litchford  
Sent: Monday, October 05, 2015 3:22 PM  
To: Navin-Kumar Pankaj  
Cc: Gwen Hill; [REDACTED]'; Prashant Mahendru; Halina Laczny;  
Daphne Cales; Paul Morris  
Subject: URGENT: Account Re-opening [I]  
Importance: High

Classification: For internal use only

The necessary KYC to get this account open has been approved (KYC 01469735).  
Please approve ASAP, we are aiming to get a transaction done today.

Thanks, let me know if you have any questions.

JJ

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JJ Litchford

Associate Banker

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
New York, New York 10154  
Tel. [REDACTED]  
Mobile [REDACTED]  
Email [REDACTED]

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From: Jj Litchford  
Sent: Monday, October 05, 2015 1:35 PM  
To: Navin-Kumar Pankaj  
Cc: Gwen Hill; [REDACTED]; Prashant Mahendru  
Subject: RE: Account Re-opening [I]  
Importance: High

Classification: For internal use only

We have submitted a rush KYC to deal with the below issue. The KYC is 01469735. When it is approved hopefully today, we are requesting a RUSH on this account re-opening. I will follow up as soon as the KYC is approved.

Thanks,

JJ

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JJ Litchford  
Associate Banker

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
New York, New York 10154

Tel. [REDACTED]  
Mobile [REDACTED]  
Email [REDACTED]

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From: Navin-Kumar Pankaj  
Sent: Thursday, October 01, 2015 5:22 PM  
To: Jj Litchford  
Cc: Gwen Hill; [REDACTED]; Prashant Mahendru  
Subject: RE: Account Re-opening [I]

Hi Jj,

Since customer "Mort, Inc." is a prospect hence, we require KYC# within one year to approve this re-open request.

KYC #01195147 is more than one year old.

Kind regards,

Navin Kumar Pankaj

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Please send all the PWM AOG- COB mail related Queires to our new Group E-mail ID

pwmaog@list.db.com

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Navin Kumar Pankaj

Analyst PWM US Operations

DBOI Global Services Private Limited

Global Business Services

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -  
SEZ, 302029 Jaipur, India

Tel. + [REDACTED]

Mobile + [REDACTED]

Email [REDACTED]

From: Jj Litchford  
Sent: Friday, October 02, 2015 2:18 AM  
To: [REDACTED]  
Subject: Account Re-opening [I]

Classification: For internal use only

Hi--

Please re-open account [REDACTED] (Mort, Inc.). The client is looking to transfer money into the account (per the attached instruction). It was closed on 5/26/2015 and still appears on FIS Metavante. The client did not

EFTA01403013

send a letter to close, and the account was recently opened on 2/6/2015. The KYC is still valid.

Thanks,

JJ

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JJ Litchford  
Associate Banker

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
New York, New York 10154  
Tel. [REDACTED]  
Mobile [REDACTED]  
Email [REDACTED]

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