

Subject: RE: OD REFERRALS (03-21-2016) A/c # [REDACTED] [I]
From: Hemant-Kumar Rathore <[REDACTED]>
Date: Tue, 22 Mar 2016 09:57:29 -0400
To: Melinda Roy <[REDACTED]>,
Jj Litchford <[REDACTED]>
Cc: [REDACTED],
Oversight Control <[REDACTED]>,
Debra Jasper <[REDACTED]>,
Stewart Oldfield <[REDACTED]>

Classification: For internal use only

Please be informed that In today's report OD amount has been decreased. And it comes in our OD report, Then you need to send us PDF with OK to Pay decision , Charge / Waive decision and 2 sign. Only also please mention as Pre auth. Debit item is being return.

And as per your request with teas case 01563424 , we have raise request for return Pre auth Debit for \$ 403.95 with Db US ACH team on yesterday

We will credit back to client account on tomorrow once we will receive the funds.

Let me know if you have any question for same.

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From: Melinda Roy
Sent: Tuesday, March 22, 2016 9:28 AM
To: Hemant-Kumar Rathore; Jj Litchford
Cc: [REDACTED]; Oversight Control;
Debra Jasper; Stewart Oldfield
Subject: RE: OD REFERRALS (03-21-2016) A/c # [REDACTED] [I]

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Why is there still an overdraft in this account? The debit should have been reversed that was causing the overdraft.

From: Hemant-Kumar Rathore
Sent: Tuesday, March 22, 2016 9:26 AM
To: Jj Litchford; Melinda Roy
Cc: [REDACTED]; Oversight Control;
Debra Jasper
Subject: OD REFERRALS (03-21-2016) A/c # [REDACTED] [I]

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Hi Team,

Please find the attached OD Referral for today and approve these with your decision hand-written on the OD referral form with two signatures (mandatory).

Please provide the below information on the form –

- Ok to pay / Not Ok to pay,
- Charge / Waive OD fee decision, and
- Reason on how and when the OD will be covered.

Thanks,

With regards,

Hemant-Kumar Rathore

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Hemant-Kumar Rathore

DBOI Global Services Private Limited

C00 Wealth Management Operations

Global Business Services

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India

Tel. [REDACTED] AVAYA - [REDACTED]

Mobile + [REDACTED]

Email [REDACTED]

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Please send all the Banking related Queries to our new Group E-mail ID
[REDACTED]