

Subject: RE: A/C# [REDACTED] - (SBL Pending) Revised SBL November 1, 2018
From: Lisa-M Ramos <[REDACTED]>
Date: Tue, 20 Nov 2018 14:45:01 -0500
To: Stewart Oldfield <[REDACTED]>
Cc: Michael Coomb-Smith <[REDACTED]>,
Bradley Gillin <[REDACTED]>,
Richard Iarossi <[REDACTED]>

Account [REDACTED] does not have any returns

I have attached two of the return items for the mail for account [REDACTED]

Please provide an address that we can send them to

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Lisa Ramos
Assistant Vice-President | WM Operations Americas | Team Lead, Document
Management

Deutsche Bank Wealth Management | 345 Park Ave, New York, NY, 10154-0001, USA
Tel. [REDACTED] | Email [REDACTED]

<https://mydb.intranet.db.com/groups/wm-operations-us>

From: Stewart Oldfield
Sent: Monday, November 19, 2018 6:59 PM
To: Lisa-M Ramos <[REDACTED]>
Cc: Michael Coomb-Smith <[REDACTED]>; Bradley Gillin
<[REDACTED]>; Richard Iarossi <[REDACTED]>
Subject: RE: A/C# [REDACTED] - (SBL Pending) Revised SBL November 1, 2018

Client thinks these statements should be fine as is. Are the account [REDACTED] statements being returned as well? Same client, same address, although the 4295 account address specifies 4th floor . . .

Let me know what else we need to do here.

Thanks

From: Lisa-M Ramos
Sent: Monday, November 05, 2018 11:56 AM
To: Stewart Oldfield <[REDACTED]>
Cc: Michael Coomb-Smith <[REDACTED]>; Bradley Gillin <[REDACTED]>; Richard Iarossi <[REDACTED]>
Subject: RE: A/C# [REDACTED] - (SBL Pending) Revised SBL November 1, 2018

Stewart

Thank you for getting back to me I will hold off until hearing from you

Lisa

From: Stewart Oldfield
Sent: Monday, November 05, 2018 11:53 AM
To: Lisa-M Ramos <[REDACTED]>
Cc: Michael Coomb-Smith <[REDACTED]>; Bradley Gillin <[REDACTED]>; Richard Iarossi <[REDACTED]>
Subject: RE: A/C# [REDACTED] - (SBL Pending) Revised SBL November 1, 2018

Lisa,

The account address has not changed. Let me sort out why we are getting the statements returned. Might be a mail room issue at the client's building. Thanks

From: Lisa-M Ramos

Sent: Monday, November 05, 2018 10:14 AM

To: Stewart Oldfield <[REDACTED]>

Cc: Michael Coomb-Smith <[REDACTED]>

Subject: RE: A/C# [REDACTED] - (SBL Pending) Revised SBL November 1, 2018

I have checked the system and the address for the below account has not been updated the account will be put in SBL by EOD