

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801 [I]
From: Aracely Sanchez <[REDACTED]>
Date: Thu, 26 Dec 2013 09:22:28 -0500
To: Raunak Tanwar <[REDACTED]>
Cc: Arpit Pathak <[REDACTED]>,
Deepak Ramchandani <[REDACTED]>,
Paul Morris <[REDACTED]>

Classification: For internal use only

Good morning - Any updates yet? This matter is extremely urgent and it is taking way too long for a response. Please escalate again. The client needs an answer now. Thank you.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic25613.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA
[REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic13063.gif)

From: Raunak Tanwar/db/-
dbcom@DBAPAC

To: Aracely Sanchez/db/-
dbcom@DBAMERICAS,

Cc: Arpit Pathak/db/dbcom@DBAPAC, Deepak Ramchandani/db/-
dbcom@DBAPAC, Paul Morris/db/-
dbcom@DBAMERICAS

Date: 12/24/2013 11:59
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Hi Arcely,

Even we can't see the attachment now.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd



From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Deepak Ramchandani/db/-

dbcom@DBAPAC,

Cc: Arpit Pathak/db/dbcom@DBAPAC, Paul Morris/db/dbcom@DBAMERICAS,
Raunak Tanwar/db/dbcom@DBAPAC

Date: 12/24/2013 11:56
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Do you have a copy of the fax that was attached to the db force case? I see
it
is no longer on DB Force.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic24933.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic02712.gif)

From: Deepak Ramchandani/db/-
dbcom@DBAPAC

To: Paul Morris/db/-
dbcom@DBAMERICAS,

Cc: Aracely Sanchez/db/dbcom@DBAMERICAS, Arpit Pathak/db/-
dbcom@DBAPAC, Raunak Tanwar/db/-
dbcom@DBAPAC

Date: 12/24/2013 11:53
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Hello Paul,

Below is the Copy of incoming and outgoing instructions which depicts all the information has went through.

(Embedded image moved to file: pic08075.gif)

Thanks & Regards

Deepak Ramchandani
DBOI Global Services Private Limited
Cash Operations,USD NY Investigations
Jaipur, India



From: Paul Morris/db/-
dbcom@DBAMERICAS

To: Deepak Ramchandani/db/-
dbcom@DBAPAC,

Cc: Aracely Sanchez/db/dbcom@DBAMERICAS, Arpit Pathak/db/-
dbcom@DBAPAC, Raunak Tanwar/db/-
dbcom@DBAPAC

Date: 12/24/2013 08:58
PM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

thanks, and we can confirm that the wire information we sent matches what
came
from the client? and we can confirm that the wire left DB correct?

Paul Morris
Managing Director
Deutsche Bank Private Bank
345 Park Avenue, 27th Floor
New York, NY 10154



From: Deepak Ramchandani/db/-
dbcom@DBAPAC

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Cc: Aracely Sanchez/db/dbcom@DBAMERICAS, Arpit Pathak/db/-
dbcom@DBAPAC, Paul Morris/db/-
dbcom@DBAMERICAS

Date: 12/24/2013 10:14
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Hello Raunak,

We have again today contacted bene bank for the confirmation. Await their response.

Thanks & Regards

Deepak Ramchandani
DBOI Global Services Private Limited
Cash Operations,USD NY Investigations
Jainpur, India



From: Raunak Tanwar/db/-

dbcom

To: Deepak Ramchandani/db/-
dbcom@DBAPAC,

Cc: Paul Morris/db/dbcom@DBAMERICAS, Aracely Sanchez/db/-
dbcom@DBAMERICAS, Arpit Pathak/db/-
dbcom@DBAPAC

Date: 12/24/2013 08:20
PM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Hi Deepak,

Can you please assist on below in ref to case #131213 604222.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd



From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Cc: Paul
Morris

Date: 12/24/2013 09:06
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Good morning Raunak- Any update? The client would like a response as soon as possible as tomorrow is a bank holiday.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic26307.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA




Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic06101.gif)

From: Raunak Tanwar/db/-
dbcom@DBAPAC

To: Aracely Sanchez/db/-
dbcom@DBAMERICAS,

Date: 12/23/2013 04:56
PM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Not Yet.
I already asked USD investigations to expedite.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd





From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Date: 12/23/2013 04:27
PM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Hi Raunak- Sorry to bother you but the client just reached out again. The recipient of the wire has yet to receive the funds and it has been over a week. Anything you could do would be greatly appreciated. Thank you.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic26012.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management

345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic14783.gif)

From: Raunak Tanwar/db/-
dbcom@DBAPAC

To: Aracely Sanchez/db/dbcom@DBAMERICAS, Arpit Pathak/db/-
dbcom@DBAPAC,

Cc: GT0-PWM-Banking Exception-Check-Processing/db/-
dbcom@DBAmericas

Date: 12/23/2013 09:53
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Good morning Aracely,

We are chasing The Bank of New York Mellon but no response as of now.

EFTA01403901

@ Arpit,

Can you please expedite the request in ref to case #131213 604222 and escalate

if required as the case is opened since 13-12-2013.

The client needs to let the recipient of the wire know when she will receive the funds. Thank you.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd



From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Date: 12/23/2013 09:28
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Good morning Raunak- Any news on this request?

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic09120.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA



Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic05906.gif)

From: Raunak Tanwar/db/-
dbcom@DBAPAC

To: Aracely Sanchez/db/-
dbcom@DBAMERICAS,

Date: 12/20/2013 09:49
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Hi Aracely,

No response yet, We have sent the second chaser for the same.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd



From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Date: 12/20/2013 09:40
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

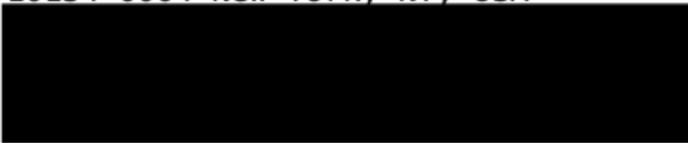
Good morning- Can you please let me know if you have received any updates from the beneficiary bank? The client needs to let the recipient of the wire know when she will receive the funds. Thank you.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic15783.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA



Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic19097.gif)

From: Raunak Tanwar/db/-
dbcom@DBAPAC

To: Aracely Sanchez/db/-
dbcom@DBAMERICAS,

Date: 12/19/2013 04:01
PM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Not Yet.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd



From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Date: 12/19/2013 03:57
PM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801

[I]

Classification: For internal use only

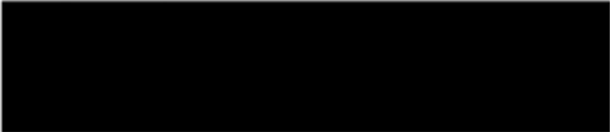
Are there any updates or response from the beneficiary bank?

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic22367.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA



Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic13613.gif)

From: Raunak Tanwar/db/-
dbcom@DBAPAC

To: Aracely Sanchez/db/-
dbcom@DBAMERICAS,

Date: 12/18/2013 05:05
PM

EFTA01403907

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Hi Aracely,

We have raised the request as what information is missing.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd



From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Date: 12/18/2013 05:00
PM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

The recipient of the wire just confirmed that wire instructions were correct.

The only new information is the bank address: Lopuszanska 38d 02-232 Warszawa

Can you please confirm what information is missing?

Thank you

----- Original Message -----

From: Raunak Tanwar

Sent: 12/18/2013 10:17 AM EST

To: Aracely Sanchez

Cc: Amanda Kirby; GT0-PWM-Banking Exception-Check-Processing; Hemant-Kumar
Rathore

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801 [I]

Classification: For internal use only

Hi,

Any update on below?

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd



From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Cc: Amanda Kirby/db/dbcom@DBAMERICAS, GTO-PWM-Banking Exception-
Check-Processing/db/dbcom@DBAMERICAS, Hemant-Kumar Rathore/db/dbcom@DBAPAC

Date: 12/17/2013 11:26
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Thank you. The client is reaching out to the beneficiary and will provide additional information as soon as possible. I will keep you posted.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic29333.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA



Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic19542.gif)

From: Raunak Tanwar/db/-
dbcom@DBAPAC

To: Aracely Sanchez/db/-
dbcom@DBAMERICAS,

Cc: Amanda Kirby/db/dbcom@DBAMERICAS, GTO-PWM-Banking Exception-
Check-Processing/db/dbcom@DBAMERICAS, Hemant-Kumar Rathore/db/dbcom@DBAPAC

Date: 12/17/2013 10:26
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Case # is 01163801 and a/c Name is JEFFREY EPSTEIN

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management

DBOI Global Services Pvt. Ltd
Phone: 212-469-3274
FAX: 201-669-3854
AVAYA: 5419686
UK #: 44- 207-5419686 (BCP)
email id - 

From: Aracely Sanchez/db/-
dbcom@DBAMERICAS

To: Raunak Tanwar/db/-
dbcom@DBAPAC,

Cc: Amanda Kirby/db/dbcom@DBAMERICAS, GTO-PWM-Banking Exception-
Check-Processing/db/dbcom@DBAMERICAS, Hemant-Kumar Rathore/db/dbcom@DBAPAC

Date: 12/17/2013 10:19
AM

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

Can you please let me know the name of the account? Thank you,

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic01500.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA



Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic20189.gif)

From: Raunak Tanwar/db/-
dbcom@DBAPAC

To: Amanda Kirby/db/dbcom@DBAMERICAS, Aracely Sanchez/db/-
dbcom@DBAMERICAS,

Cc: GTO-PWM-Banking Exception-Check-Processing/db/-
dbcom@DBAmericas, Hemant-Kumar Rathore/db/-
dbcom@DBAPAC

Date: 12/17/2013 09:57
AM

Subject: Fw: Cinq Case Number 131213 604222 case 01163801
[I]

Classification: For internal use only

EFTA01403913

Hi,

Please find below in ref to case #01163801 and provide the required details.

"Please submit a customer research request DBforce ticket to provide the details requested and attach a copy of this e-mail to the DBforce case"

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd



----- Forwarded by Raunak Tanwar/db/dbcom on 12/17/2013 09:47 AM -----

(

E

m Cinq Case Number 131213
604222

b

e

d
InvestigationsUsdCashOps@db.com

d
to:
e GT0-PWM-Banking Exception-Check-
Processing

d
PM

12/16/2013 07:06

i

m

a Please respond to
InvestigationsUsdCashOps

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WE REFER TO OUR DEBIT TO YOUR ACCOUNT DATED 12 DEC 13 VALUE 12 DEC 13 UNDER
REFERENCE 7190238 FOR USD 1000.00.

WE HAVE BEEN ADVISED THAT THIS TRANSACTION CANNOT BE APPLIED WITH THE
INFORMATION GIVEN

PLEASE PROVIDE ADDITTIONAL DETAILS TO ENABLE THE BENEFICIARY BANKS TO APPLY
FUNDS..

PLEASE QUOTE OUR CASE NUMBER 131213 604222 IN ALL FUTURE CORRESPONDENCE
RELATING TO THIS CASE. REGARDS, PAYMENT INVESTIGATIONS.

