

Subject: Re: Fw: Cinq Case Number [REDACTED] case [REDACTED] [I]
From: Kathryn J Stanfield <[REDACTED]>
Date: Wed, 08 Jan 2014 14:42:06 -0500
To: Amanda Kirby <[REDACTED]>
Cc: Robert Dicerbo <[REDACTED]>

Classification: For internal use only

Good Afternoon Amanda

I just left you a voicemail . Have you submitted the error and claims yet . If not please submit it and we will process it and supply you with a g/l and cost center for the funds. If you have any questions please feel free to call me

Kathryn Stanfield
Deutsche Bank
Global Business Services
Private Wealth Management US Operations
100 Plaza One, Jersey City, NJ 07311
Tel: [REDACTED]
[REDACTED]

From: Robert Dicerbo/db/dbcom@DBAMERICAS

To: Amanda Kirby/db/dbcom@DBAMERICAS, [REDACTED],

Date: 01/08/2014 02:35 PM

Subject: Re: Fw: Cinq Case Number [REDACTED] case [REDACTED] [I]

Classification: For internal use only

Hi Kathy-

Can you please work with Amanda on the below? Thanks

Rob
Regards,

Robert DiCerbo
DB Services New Jersey, Inc.
Deutsche Asset & Wealth Management
100 Plaza One, Jersey City, NJ 07311
Tel: [REDACTED]
Cell: [REDACTED]
[REDACTED]

From: Amanda Kirby/db/dbcom

To: Robert Dicerbo/db/dbcom@DBAmericas,

Date: 01/08/2014 02:33 PM

Subject: Fw: Cinq Case Number [REDACTED] case [REDACTED] [I]

Classification: For internal use only

Hi Rob,

Would you mind providing me a GL account number we can use for the below? I spoke with Kim and she mentioned I should reach out to you. I always also be processing an Error & Claims form on our end

Best,
Amanda Kirby

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Amanda Kirby
Associate

Deutsche Bank Trust Company Americas
345 Park Avenue, 27th Fl
New York, NY, USA, 10154-0004
Tel. +1 [REDACTED]
Fax +1 [REDACTED]
Email [REDACTED]

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----- Forwarded by Amanda Kirby/db/dbcom on 01/08/2014 02:32 PM -----

From: Raunak Tanwar/db/dbcom@DBAPAC

To: Amanda Kirby/db/dbcom@DBAMERICAS,

Cc: Aracely Sanchez/db/dbcom@DBAMERICAS, GTO-PWM-Banking Exception-Che
ck-Processing/db/dbcom@DBAMERICAS

Date: 01/08/2014 02:27 PM

Subject: Re: Fw: Cinq Case Number [REDACTED] case [REDACTED] [I]

Classification: For internal use only

We will send the funds out to them. For this we need the debit authorization
and account # or GL to Debit.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

From: Amanda Kirby/db/dbcom@DBAMERICAS

To: Raunak Tanwar/db/dbcom@DBAPAC,

Cc: Aracely Sanchez/db/dbcom@DBAMERICAS, GTO-PWM-Banking Exception-Che
ck-Processing/db/dbcom@DBAMERICAS

Date: 01/08/2014 02:23 PM

Subject: Re: Fw: Cinq Case Number [REDACTED] case [REDACTED] [I]

Classification: For internal use only

Thanks, Raunak.

How do we go about crediting them \$20USD? More than happy to remedy this but I don't know how

Best,
Amanda Kirby

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Amanda Kirby
Associate

Deutsche Bank Trust Company Americas
345 Park Avenue, 27th Fl
New York, NY, USA, 10154-0004
Tel. [REDACTED]
Fax + [REDACTED]
Email [REDACTED]

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From: Raunak Tanwar/db/dbcom@DBAPAC

To: Amanda Kirby/db/dbcom@DBAMERICAS,

Cc: Aracely Sanchez/db/dbcom@DBAMERICAS, GTO-PWM-Banking Exception-Check-Processing/db/dbcom@DBAMERICAS

Date: 01/08/2014 01:12 PM

Subject: Re: Fw: Cinq Case Number [REDACTED] case [REDACTED] [I]

Classification: For internal use only

Hi Amanda,

The funds have been applied, however [REDACTED] asking to credit them USD 20.00 as there investigation charges.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED]
email id - [REDACTED]

From: Amanda Kirby/db/dbcom@DBAMERICAS

To: Raunak Tanwar/db/dbcom@DBAPAC,

Cc: Aracely Sanchez/db/dbcom@DBAMERICAS, GTO-PWM-Banking Exception-Che
ck-Processing/db/dbcom@DBAMERICAS

Date: 01/08/2014 01:06 PM

Subject: Re: Fw: Cinq Case Number [REDACTED] case [REDACTED] [I]

Classification: For internal use only

Hi,

I'm confused as to what the issue is. the account was credited the full amount. Please advise

Best,
Amanda Kirby

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Amanda Kirby
Associate

Deutsche Bank Trust Company Americas
345 Park Avenue, 27th Fl
New York, NY, USA, 10154-0004
Tel. [REDACTED]
Fax + [REDACTED]
Email [REDACTED]

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From: Raunak Tanwar/db/dbcom@DBAPAC

To: Aracely Sanchez/db/dbcom@DBAMERICAS, Amanda Kirby/db/dbcom@DBAMERICAS,

Cc: GTO-PWM-Banking Exception-Check-Processing/db/dbcom@DBAmericas

Date: 01/08/2014 01:03 PM

Subject: Fw: Cinq Case Number [REDACTED] case [REDACTED] [I]

Classification: For internal use only

Hi,

Please find below in ref to USD wire case case # [REDACTED] and advice.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)

email id - [REDACTED]

----- Forwarded by Raunak Tanwar/db/dbcom on 01/08/2014 01:00 PM -----

Cinq Case Number [REDACTED]

[REDACTED]
to:

GTO-PWM-Banking Exception-Check-Processing

01/08/2014 12:52 PM

Please respond to InvestigationsUsdCashOps

WE REFER TO OUR DEBIT TO YOUR ACCOUNT DATED 12/12/2013 VALUE 12/12/2013 UNDER
REFERENCE CTL [REDACTED] FOR USD 1,000.00
BY ORDER OF LEGAL WORKSTATION BTCO USA FAVOUR BK OF NYC FOR CREDIT TO ALIOR
BANK SA 00-807 WARSAW, POLAND FOR FURTHER CREDIT TO PL [REDACTED]
[REDACTED] PL WITH DETAILS CTR/OBI= FROM [REDACTED] JEFFREY
EPSTEIN

WE HAVE BEEN ADVISED BY [REDACTED] THAT BENEFICIARY CLIENT HAD BEEN
CREDITED WITH FULL AMOUNT OF PYMT WITH VALUE
DATE 30.12.2013. UNDER OUR REF.
[REDACTED]. PLS CREDIT OUR USD ACT AT YR
BK WITH USD 20.00 AS OUR INVEST CHARGES

PLEASE AVOID DUPLICATION.

PLEASE QUOTE OUR REFERENCE NUMBER, 131213604222 IN ALL FUTURE CORRESPONDENCE
RELATING TO THIS CASE.

REGARDS, DEEPAK RAMCHANDANI PAYMENT INVESTIGATIONS

EFTA01404323