

Subject: RE: CQ 190308 200420 T:01980920 Return of DB force # 01980920 [I]
From: Ankit-Kumar Sharma <[REDACTED]>
Date: Wed, 10 Apr 2019 14:34:59 -0400
To: Brigid Macias <[REDACTED]>,
Stewart Oldfield <[REDACTED]>,
Bradley Gillin <[REDACTED]>,
Monica Gilkinson <[REDACTED]>
Cc: [REDACTED]

Classification: For internal use only

Hi Brigid,

We have received the funds for the subjected case and we have Credited the clients account.

Please be noted, funds of teas # 01980920 was returned with reason as -
ASBENE BANK REQUESTED

11,260.70 04.10.2019 MONEY TRANSFER RECEIPT

Customer Reference: 0410941085013120

Bank Reference: M105320-IFD-041019

Clearing Reference: 0410B1Q9362C000086

Settled Currency: USD

Settled Amount: 11,260.70

Exchange Rate: 0

Timestamp: 14:01

By Order Party Name: DBTCA FX TRADING OMNIBUS ACCOUNT

By Order Party Address: NEW YORK, NY10017

Ordering Bank Name: DB PRIVATE BANKING

Ordering Bank Address: UNITED STATES

Instructing Bank Name: DBTC FX TRADING OMNIBUS ACCOUNT

Instructing Bank Address: NEW YORK, NY 10017 GERMANY

Details of Payment: REM=0410941085013120 CTP/OBI=RETURN OF DB FORCE CASE
01980920SEND REF.

040919317990FOR EUR 10,000.0

0, REASON ASBENE BANK REQUESTED

Details of Charges: USD0,

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Ankit Kumar Sharma

Analyst I PWM-US Ops – Banking

C00 - Wealth Management Operations

DBOI Global Services Private Limited
A-1 Tower , Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India

Tel: [REDACTED]
Mobile + [REDACTED]
Email [REDACTED]

Please send all Banking related queries to our new Group E-mail ID -
[REDACTED]

From: Brigid Macias
Sent: Tuesday, April 09, 2019 11:13 AM
To: Ankit-Kumar Sharma <[REDACTED]>
Cc: [REDACTED]
Subject: RE: CQ 190308 200420 T:01980920 [I]

Thank you!

Kind regards,
Brigid Macias

{cid:image002.png@01D4EFAA.8F3DAE50}

Brigid Macias
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue

24th Floor
New York, NY 10154

Tel. [REDACTED]

Fax [REDACTED]

Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

From: Ankit-Kumar Sharma
Sent: Tuesday, April 09, 2019 11:07 AM
To: Brigid Macias <[REDACTED]>
Cc: [REDACTED]
Subject: RE: CQ 190308 200420 T:01980920 [I]

Classification: For internal use only

Hi Brigid,

Yes I have sent out another chaser to the respective team.

Waiting for an update.

Will update you once I have anything on this.

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Ankit Kumar Sharma

Analyst I PWM-US Ops – Banking

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SEZ, 302029 Jaipur, India

Tel: [REDACTED]

Mobile + [REDACTED]

Email [REDACTED]

Please send all Banking related queries to our new Group E-mail ID -
[REDACTED]

From: Brigid Macias

Sent: Tuesday, April 09, 2019 11:06 AM

To: Ankit-Kumar Sharma <[REDACTED]>

Cc: [REDACTED]

Subject: RE: CQ 190308 200420 T:01980920 [I]

Hi!

Can you please have this expedited? We informed the client last week the funds would be coming back.

Kind regards,
Brigid Macias

{cid:image002.png@01D4EEC4.648BC7F0}

Brigid Macias
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue

24th Floor
New York, NY 10154

Tel. [REDACTED]

Fax [REDACTED]

Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

From: Ankit-Kumar Sharma
Sent: Tuesday, April 09, 2019 10:46 AM
To: Brigid Macias <[REDACTED]>
Cc: [REDACTED]
Subject: RE: CQ 190308 200420 T:01980920 [I]

Classification: For internal use only

Hi Brigid,

We have asked the FX team to return the funds to us.

They have already initiated a return.

As soon as we have it ,it will be posted to client account.

Expect this to be done in a day or 2 max.

Thanks.

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Ankit Kumar Sharma

Analyst I PWM-US Ops – Banking

C00 - Wealth Management Operations

DBOI Global Services Private Limited

A-1 Tower , Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India

Tel: [REDACTED]

Mobile + [REDACTED]

Email [REDACTED]

Please send all Banking related queries to our new Group E-mail ID -
[REDACTED]

From: Brigid Macias

Sent: Tuesday, April 09, 2019 7:37 PM

To: Ankit-Kumar Sharma <[REDACTED]>

Cc: [REDACTED]

Subject: RE: CQ 190308 200420 T:01980920 [I]

Good Morning,

Any idea when the account will be credited?

Kind regards,
Brigid Macias

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Brigid Macias
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue

24th Floor
New York, NY 10154
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

From: Ankit-Kumar Sharma
Sent: Thursday, April 04, 2019 6:40 PM
To: Brigid Macias <[REDACTED]>
Cc: [REDACTED]
Subject: FW: CQ 190308 200420 T:01980920 [I]

Classification: For internal use only

Hi Brigid,

Kindly Find the below Cinq Regarding T: 01980920.

As discussed submit a Customer Research Case.

Thank you.

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Ankit Kumar Sharma

Analyst I PWM-US Ops – Banking

C00 - Wealth Management Operations

DBOI Global Services Private Limited

A-1 Tower , Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India

Tel: [REDACTED]

Mobile + [REDACTED]

Email [REDACTED]

Please send all Banking related queries to our new Group E-mail ID -
[REDACTED]

From: InvestigationsFX4Cash@db.com [mailto:InvestigationsFX4Cash@db.com]

Sent: Wednesday, April 03, 2019 9:22 AM

To: [REDACTED]

Subject: CQ 190308 200420

WE REFER TO YOUR PAYMENT ORDER DATED 30/08/2018 UNDER REFERENCE
[REDACTED] FOR EUR 10,000.00

PLEASE BE ADVISED THAT FUNDS FOR 10,000.00 EUR RETURNED TO US AS PER
SOGEFRPPXXX (BENEFICVIARY BANK) REQUEST.

PLEASE PROVIDE AMENDMENT DETAILS BY COB 10.04.2019
IF NO AUTHENTICATED AMENDMENT IS RECEIVED FUNDS WILL BE RECONVERTED AND
RETURNED TO YOUR GOOD BANK. PLEASE NOTE THAT THIS MAY RESULT IN AN FX LOSS
TO YOUR GOOD BANK

PLEASE AVOID DUPLICATION.

PLEASE QUOTE OUR REFERENCE NUMBER, 190308 200420 CQ IN ALL FUTURE
CORRESPONDENCE RELATING TO THIS CASE.

REGARDS, ANITA SINGHA
DUBLIN IRELAND REGIONAL SERVICE CENTER
TELEPHONE IRELAND 0035318051055 PAYMENT INVESTIGATIONS